



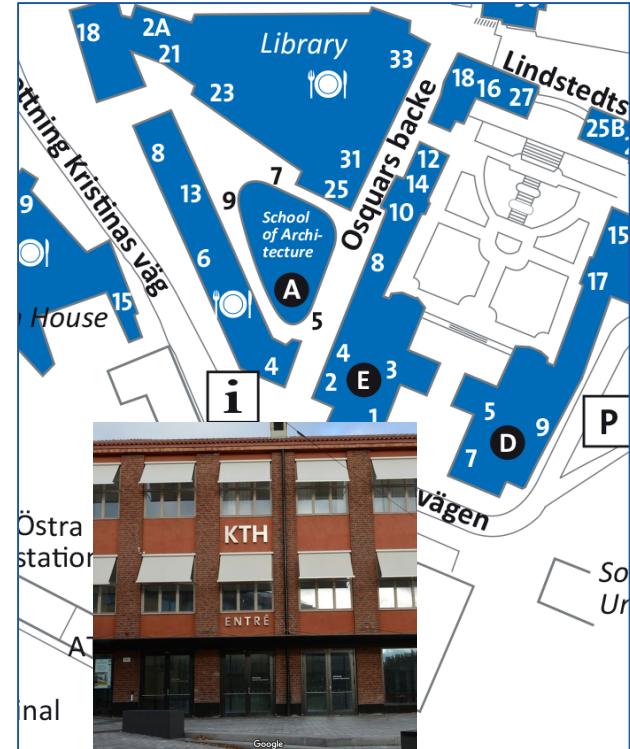
Content

- KTH Entré and KTH IT-Support
- User account
- Wireless network
- Email
- Computer lab rooms
- Access card
- Printing
- Software
- Hand out KTH account and activation



- Address: Drottning Kristinas Väg 4
- Opening hours: 8:00-16:30
- Phone: +46 (0) 8 790 6600
- Email: it-support@kth.se
- Web site: kth.se/support

To get help with IT on campus Kista, Flemingberg or Södetälje, contact local service center. kth.se/student/kth-it-support/contact





KTH account

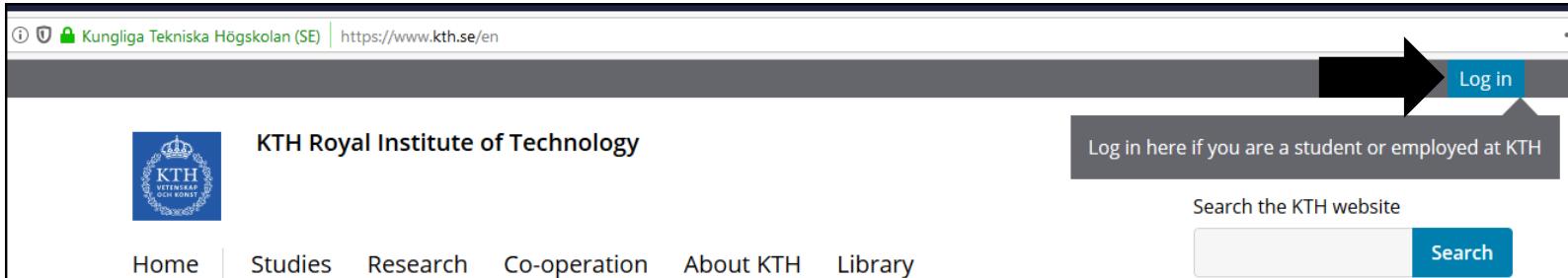
- Log in to KTH's web site www.kth.se and Personal menu
- Find the password (Network Secret) for the wireless network - eduroam
- Log in to KTH webmail.kth.se
- Log in to the computer rooms
- Connect the access card to the KTH Print printer system

Access Card

- Access to the computer rooms, public study areas and section rooms
- Pick out prints from KTH Print printers

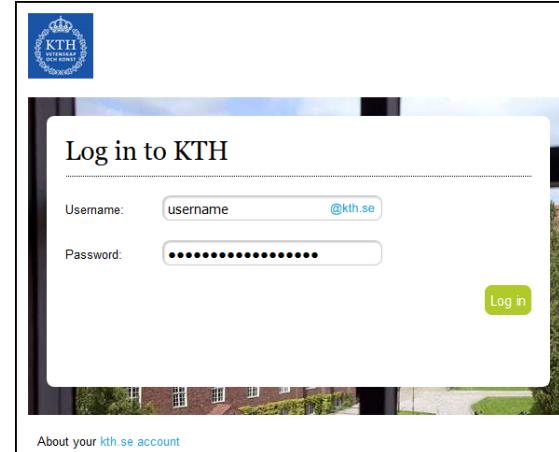


Log in to KTH web – www.kth.se



A screenshot of the KTH website homepage. At the top, there is a navigation bar with a search bar and a 'Log in' button. Below the navigation bar, the KTH logo and the text 'KTH Royal Institute of Technology' are displayed. A large black arrow points to the 'Log in' button. The page also features a search bar and a 'Search' button, along with links for Home, Studies, Research, Co-operation, About KTH, and Library.

Log in with a KTH user account . Do not
follow with **@kth.se**



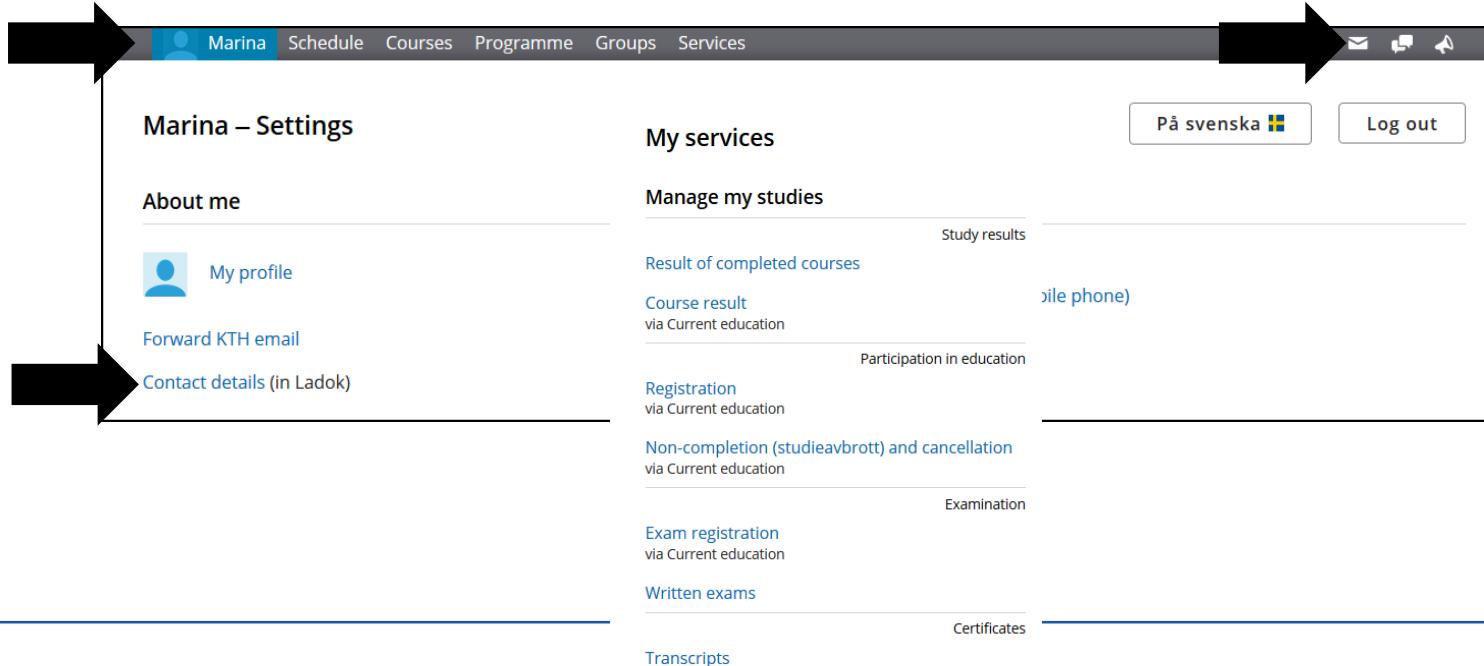
A screenshot of the KTH login page. The page features a logo at the top left and a main form area with a blue header that says 'Log in to KTH'. The form contains fields for 'Username' (with the value 'username @kth.se') and 'Password' (represented by a series of dots). To the right of the password field is a green 'Log in' button. Below the form, there is a small image of a building and a link 'About your kth.se account'.



Personal menu

The icons to the left are shorcuts to web mail, news feeds and notifications.

Tabs contains more information about services like schedule, courses, programs etc..



The screenshot shows the KTH Personal menu interface. At the top, there is a navigation bar with tabs: Marina (highlighted in blue), Schedule, Courses, Programme, Groups, and Services. To the right of the tabs are icons for web mail, news feeds, and notifications. Below the navigation bar, there are two main sections: "Marina – Settings" on the left and "My services" on the right. The "Marina – Settings" section contains links for "About me" (with "My profile" and "Forward KTH email" options), "Contact details (in Ladok)", and "Marina – Settings". The "My services" section is divided into several categories: "Manage my studies" (with "Study results", "Result of completed courses", "Course result", "Participation in education", "Registration", "Non-completion (studieavbrott) and cancellation", "Examination", "Exam registration", "Written exams", and "Certificates" options), "På svenska" (Swedish), and "Log out".

Wireless network - eduroam

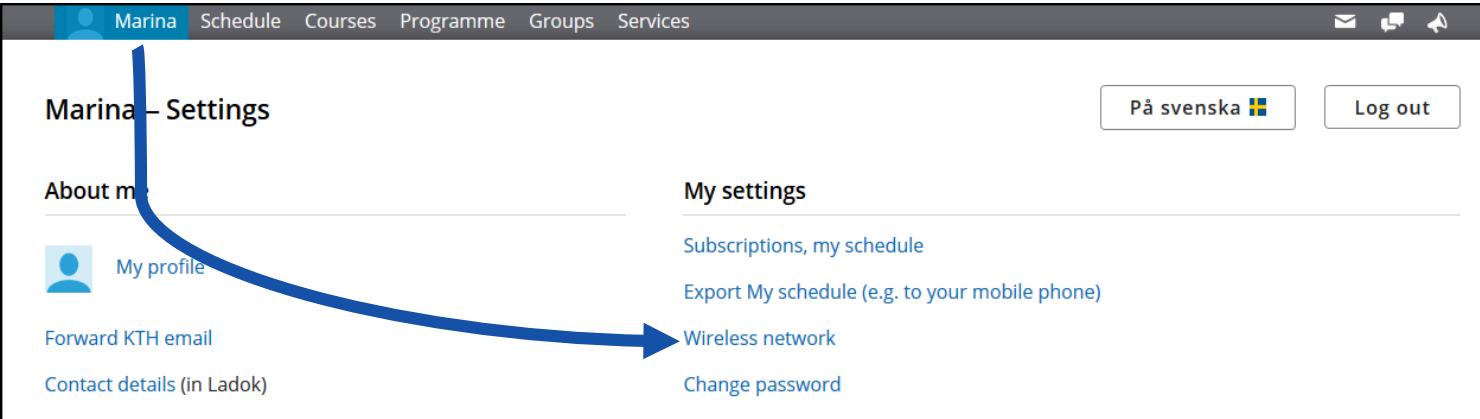
In the Personal menu, in the tab with “Your name” you will find a link to Wireless network.

- User name: username@kth.se
- Password: **Network secret**. It is different from password to KTH-account.

Where to find eduroam?

At all KTH Campuses and:

- *Public libraries*
- *Centralstation*
- *Arlanda*
- *Universities in Sweden and abroad*

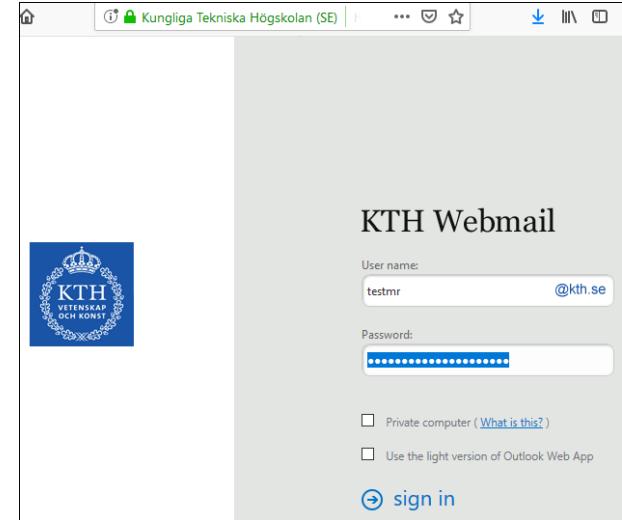


The screenshot shows the KTH Personal menu. The top navigation bar includes tabs for "Marina", "Schedule", "Courses", "Programme", "Groups", and "Services". On the far right are links for "På svenska" and "Log out". The "Marina" tab is active, showing the "Marina - Settings" page. On the left, there are links for "About me", "My profile" (which is highlighted with a blue arrow pointing to the "Wireless network" link), "Forward KTH email", and "Contact details (in Ladok)". On the right, under "My settings", there are links for "Subscriptions, my schedule", "Export My schedule (e.g. to your mobile phone)", "Wireless network" (which is also highlighted with a blue arrow), and "Change password".



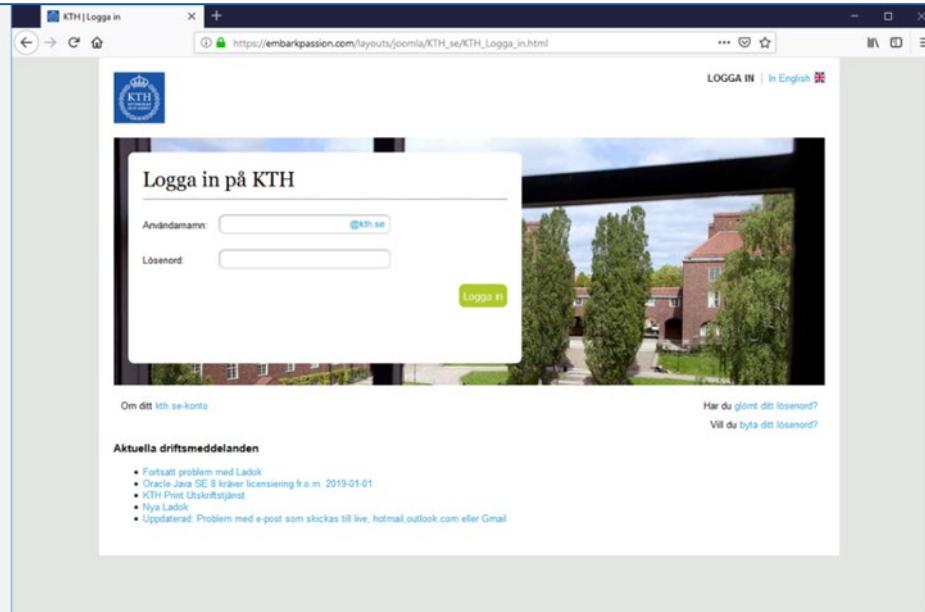
Email – webmail.kth.se

- Email address is username@kth.se
- Email box is limited to 2 GB
- Save attached files before you start editing
- Be aware of email that contains links or demands your login name and password. This emails is aiming to hijack your account and abuse it for spam.





Links to false web pages and phishing mail



From: Disk Message <support@mptechno.com>
Sent: Thursday, August 15, 2019 8:46 AM
To: Dhruv Haldar
Subject: Action required to avoid missing messages from kth.se

Kth Mailbox startup disk is almost full

Dear Haldar,

You are running out of disk space on kth.se
We will walk you through to make more space available

[Begin Now](#)

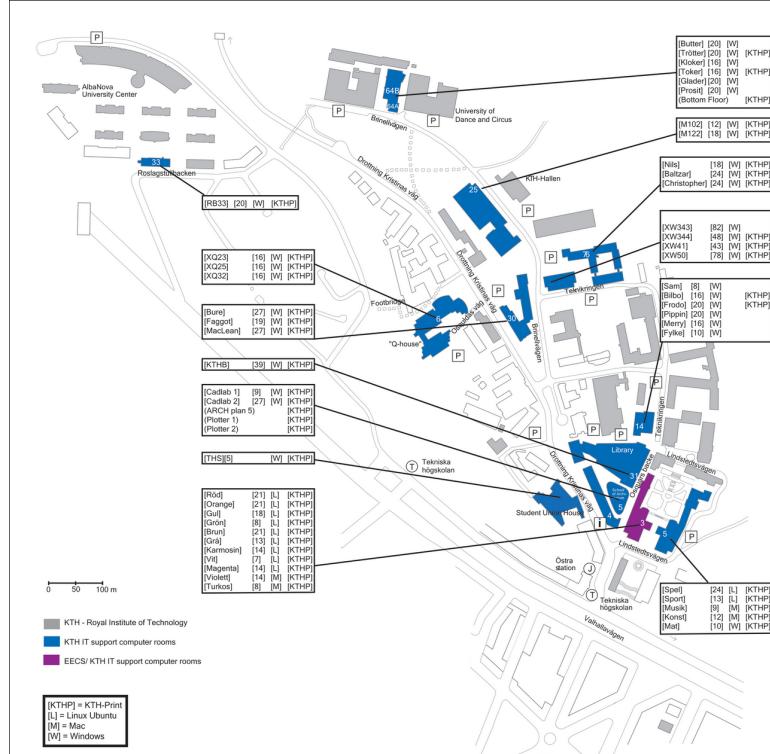
Failure to create additional space will bring about missing messages

© 2019 Kth Disk Management Team

Computer lab rooms

- Mac, Ubuntu and Windows
- Opening hours are not the same for all computer rooms
- Keep tidy
- Do not let in unauthorized persons
- Report broken equipment to

it-support@kth.se





When you log in to a computer

When log in to computer use your KTH-account not followed by **@kth.se**.

You will get access to:

- Software installed on the computer
- Your home directory H:\. It is limited to 3 GB
- Project catalogs P:\. Send an order to it-support@kth.se
- Printing system KTH Print

To access filers located on H:\ and P:\ from other devices than computer labs use the link home.ug.kth.se (specific for Windows file servers)

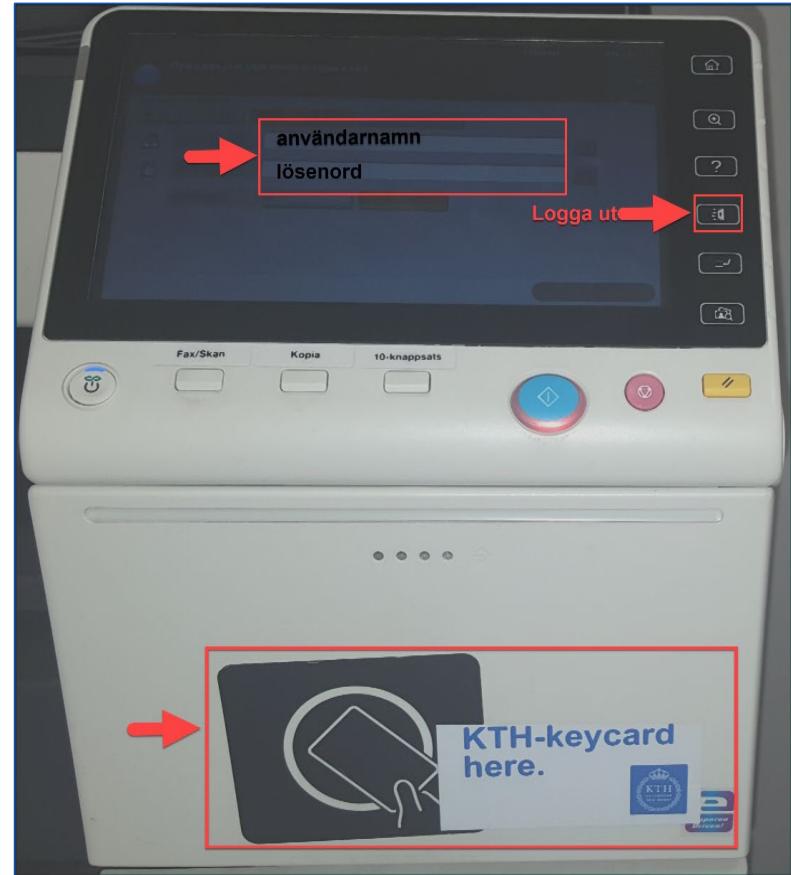
For Mac and Ubuntu home directory is located on AFS file server.



Access card

- You will get an access card and a “4” digit pin code from your study coordinator.
- Enter computer and study rooms
- Pick out your printouts
- If you lose the card contact KTH IT-Support, during opening hours, or call KTH alarm phone number after working hours +46 (0) 8 790 7700.
- To get a new card or a new pin code visit KTH Entré or a local service center on other campus
- Do not put your pin code on your card.

- Free printing quota is 200 SEK per half year. It is equal to 400 A4, black and white pages
- Register your access card to easily get your print outs
- Print from our own mobile device
- Purchase more printouts on Deps service





Software

KTH allows you to download software to be installed on your private computer during your studies at KTH.

All software licenses you get from KTH are academical are not allowed to be used for commercial purposes.

- Microsoft Office 365
- Microsoft Azure for education
- Matlab, Ansys, ChemBioDraw etc.

KTH / Student på KTH / IT-Support / Programvara / KTH Programvarunedladdning / Affinity

Affinity

Affinity

Windows

macOS

Windows

Help

1. Read through the [manual](#) carefully.
2. Download the correct [installation files](#).
3. Use the right [license key/file](#).
4. Having problems [despite](#) following these steps? Contact the [support](#).

Installation files

▼ Latest version Affinity Windows

[Download Affinity Photo 1.7 for Windows \[350 MB\]](#)
[Download Affinity Designer 1.7 for Windows \[357 MB\]](#)
[Download Affinity Publisher 1.7 for Windows \[388 MB\]](#)

➤ Earlier versions Affinity Windows

License

[Download/view Affinity license keys](#)



- Activate your KTH user account:
- Retrieve “Network Secret” for wireless - eduroam
- E-mail:
 - Be aware of Malicious e-mail
 - Be aware of links to faked web pages
- Access card:
 - Register the card to pick out printouts
 - Do not put your pin code on your card



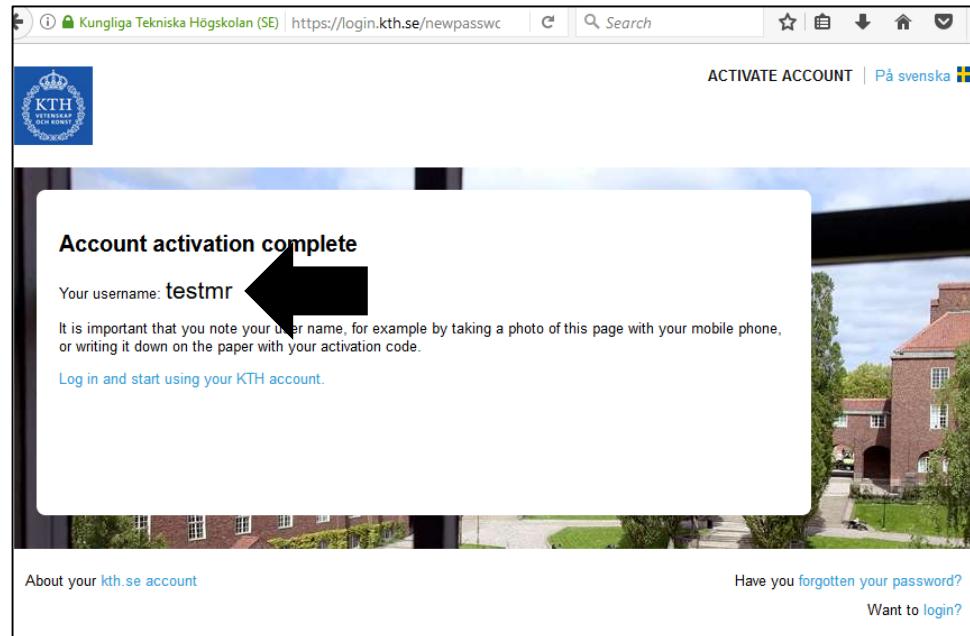
Activation of KTH account

- Activation code
- Activation link
 - <https://login.kth.se/activate>



- Before you can start using your account, you have to:
 1. Log in with your birth date and the activation code you have received.
 2. Agree to the KTH rules for computer, network and system facilities.
 3. Choose a password.

You will get your username on the last step.





www.kth.se/support

KTH / Student på KTH / IT-Support [This page in English](#)

IT-Support

IT-Support

- Ny student >
- KTH-konto >
- På Campus >
- Arbete online >
- Lärplattformar >
- Programvara >
- Kontakta supporten >

Sök våra sidor [Sök](#)

Aktuellt

Onlinekurs: Introduktion till datormiljön

På Campus

Datorsalar
Utskrifter
Passerkort

Arbete online

Kom åt dina filer
Epost
WiFi/eduroam

Lärplattformar

Canvas
Personlig meny

Programvara

MS Office 365
KTH Programvarunedladdning
MS Azure Dev Tools for Teaching

Kontakta supporten

KTH IT Support