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- User account
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- Printing
- Software
- Hand out KTH account and activation
• Address: Drottning Kristinas Väg 4
• Opening hours: 8:00-16:30
• Phone: +46 (0) 8 790 6600
• Email: it-support@kth.se
• Web site: kth.se/support

To get help with IT on campus Kista, Flemingberg or Södetälje, contact local service center. kth.se/student/kth-it-support/contact
KTH account

- Log in to KTH's web site www.kth.se and Personal menu
- Find the password (Network Secret) for the wireless network - eduroam
- Log in to KTH webmail.kth.se
- Log in to the computer rooms
- Connect the access card to the KTH Print printer system

Access Card

- Access to the computer rooms, public study areas and section rooms
- Pick out prints from KTH Print printers
Log in to KTH web – www.kth.se

Log in with a KTH user account. Do not follow with @kth.se
The icons to the left are shortcuts to web mail, news feeds and notifications.

Tabs contain more information about services like schedule, courses, programs etc..
Wireless network - eduroam

In the Personla menu, in the tab with “Your name” you will find a link to Wireless network.

• User name: username@kth.se
• Password: Network secret. It is different from password to KTH-account.

Where to find eduroam?
At all KTH Campuses and:
• Public libraries
• Centralstation
• Arlanda
• Universities in Sweden and abroad
Email – webmail.kth.se

• Email address is username@kth.se
• Email box is limited to 2 GB
• Save attached files before you start editing
• Be aware of email that contains links or demands your login name and password. This email is aiming to hijack your account and abuse it for spam.
Links to false web pages and phishing mail

From: Disk Message <support@imptchno.com>
Sent: Thursday, August 15, 2019 8:46 AM
To: Dhruv Haldar
Subject: ⚠️ Action required to avoid missing messages from kth.se

Kth Mailbox startup disk is almost full

Dear Haldar,

You are running out of disk space on kth.se.
We will walk you through to make more space available.

Begin Now

Failure to create additional space will bring about missing messages

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Computer lab rooms

• Mac, Ubuntu and Windows
• Opening hours are not the same for all computer rooms
• Keep tidy
• Do not let in unauthorized persons
• Report broken equipment to it-support@kth.se
When you log in to a computer

When log in to computer use your KTH-account not followed by @kth.se.

You will get access to:

• Software installed on the computer

• Your home directory H:\. It is limited to 3 GB

• Project catalogs P:\. Send an order to it-support@kth.se

• Printing system KTH Print

To access filers located on H:\ and P:\ from other devices than computer labs use the link home.ug.kth.se (specific for Windows file servers)

For Mac and Ubuntu home directory is located on AFS file server.
Access card

• You will get an access card and a “4” digit pin code from your study coordinator.
• Enter computer and study rooms
• Pick out your printouts
• If you lose the card contact KTH IT-Support, during opening hours, or call KTH alarm phone number after working hours +46 (0) 8 790 7700.
• To get a new card or a new pin code visit KTH Entré or a local service center on other campus
• Do not put your pin code on your card.
• Free printing quota is 200 SEK per half year. It is equal to 400 A4, black and white pages
• Register your access card to easily get your print outs
• Print from our own mobile device
• Purchase more printouts on Deps service
KTH allows you to download software to be installed on your private computer during your studies at KTH.

All software licenses you get from KTH are academic and are not allowed to be used for commercial purposes.

- Microsoft Office 365
- Microsoft Azure for education
- Matlab, Ansys, ChemBioDraw etc.
• Activate your KTH user account:
• Retrieve “Network Secret” for wireless - eduroam
• E-mail:
  – Be aware of Malicious e-mail
  – Be aware of links to faked web pages
• Access card:
  – Register the card to pick out printouts
  – Do not put your pin code on your card
Activation of KTH account

• Activation code
• Activation link
  • https://login.kth.se/activate
Before you can start using your account, you have to:

1. Log in with your birth date and the activation code you have received.

2. Agree to the KTH rules for computer, network and system facilities.

3. Choose a password.

You will get your username on the last step.