



Remaining service time for  $\text{Exp}(\mu)$  and  $D$ ?

$\text{Exp}(\mu): R_S = \frac{\lambda}{2} \frac{2}{\mu^2} = \frac{\lambda}{\mu^2} = \rho \cdot \frac{1}{\mu} = (\rho S) \cdot 0 + \rho \cdot \frac{1}{\mu}$   $\Leftarrow$  Confirms the memoryless property!

$D: x \quad R_S = \frac{\lambda}{2} \cdot x^2 = \rho \cdot \frac{x}{2}$

Example M/G/1

Arrive  $\lambda = 0.1$  / minute

Service:  $X = X_1 + X_2$ ,

$X_1 \sim \text{Exp}(\mu_1), X_2 \sim \text{Exp}(\mu_2) \quad \mu_1 = 1 \quad \mu_2 = \frac{1}{2}$

$E_1[x] = \frac{1}{\mu_1} = 1$	$E_2[x] = \frac{1}{\mu_2} = 2$	$\Rightarrow E[x] = 3$	} $C_x^2 = \frac{5}{9}$
$E_1[x^2] = \frac{2}{\mu_1^2} = 2$	$E_2[x^2] = \frac{2}{\mu_2^2} = 8$		
$V_1[x] = \frac{1}{\mu_1^2} = 1$	$V_2[x] = \frac{1}{\mu_2^2} = 4$	$V[x] = 5$	

$W = \frac{\rho E[x]}{2(1-\rho)} (1 + C_x^2) = \frac{0.1 \cdot 3 \cdot 3}{2(1-0.1 \cdot 3)} (1 + \frac{5}{9}) = \frac{0.1 \cdot 9}{2 \cdot 0.7} \cdot \frac{14}{9} = 1 \text{ [min]}$

P-K Transform forums for M/M/1

Number of customers, N

$$B(s) = \frac{\mu}{s + \mu}$$

$$G(z) = \frac{\mu}{\lambda - \lambda z + \mu} \cdot \frac{(1-s)(1-z)}{\frac{\mu}{\lambda - \lambda z + \mu} - z} = \frac{(\mu - \lambda)(1-z)}{\mu - z\lambda + z^2\lambda - z\mu} = \frac{(\mu - \lambda)(1-z)}{(\mu - z\lambda)(1-z)} =$$

$$= \frac{\mu - \lambda}{\mu - \lambda z} = \frac{1-s}{1-sz} ; \text{ Geometric distribution } \Rightarrow P_k = (1-s)s^k$$

System time

$$T^*(s) = \frac{\mu}{s + \mu} \cdot \frac{s(1-s)}{s - \lambda + \lambda \frac{\mu}{s + \mu}} = \frac{s(\mu - \lambda)}{(s + \mu)(s - \lambda) + \lambda\mu} = \frac{s(\mu - \lambda)}{s^2 + \mu s - \lambda s + \lambda\mu + \lambda\mu} =$$
$$= \frac{\mu - \lambda}{s + \mu - \lambda} ; \text{ Exp}(\mu - \lambda) \Rightarrow T(t) = 1 - e^{-(\mu - \lambda)t}$$

Example

$$B^*(s) = \frac{\mu_1}{s + \mu_1} \cdot \frac{\mu_2}{s + \mu_2}$$

$$W^*(s) = \frac{s(1-s)}{s - \lambda + \lambda B^*(s)} = \frac{0.7s^2 + 1.05s + 0.35}{s^2 + 1.4s + 0.35} = \frac{A}{B}$$

$$E[W] = \left. \frac{d}{ds} W^*(s) \right|_{s=0} = \left. \frac{A'B - AB'}{B^2} \right|_{s=0} = \dots = 1$$

Calculate at home!