



#### Jens Edlund

- Masters in Computational Linguistics, SU
  - Phonetics general linguistics
- PhD Speech technology, KTH
- 1996-1998 Spoken dialogue system researcher at Telia Research and SRI Cambridge
- 1999- Spoken dialogue system researcher at KTH



### Speech technology: why and what?

- A broad, multidisciplinary area: any technology in which speech is central, and its applications
- Core technologies include
  - Speech synthesis and generation
  - Speech recognition and understanding
  - Dialogue mangement
- Aorund speech R&D:
  - Data collection
  - Experimentation
  - Evaluation



### Speech hype?

#### Bill Gates 1997:

"In this 10-year time frame, I believe that we'll not only be using the keyboard and the mouse to interact, but during that time we will have perfected speech recognition and speech output well enough that those will become a standard part of the interface."

#### Bill Gates 2011:

"The next big thing is definitely speech and voice recognition [...]"





## Speech as a hardware selling point







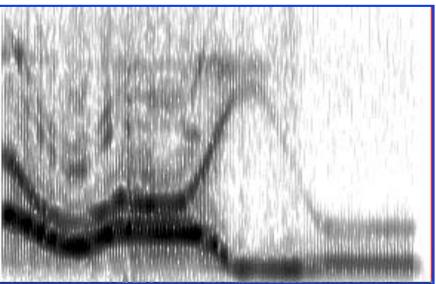




# The KTH Speech group, early days



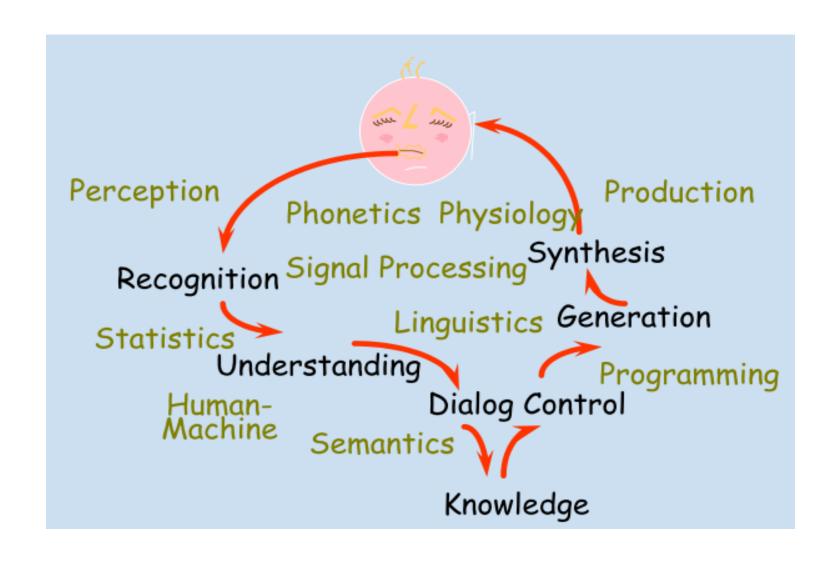
Gunnar Fant and ◊VE I 1953







### A multi-disciplinary field



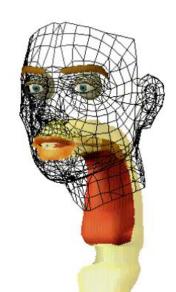


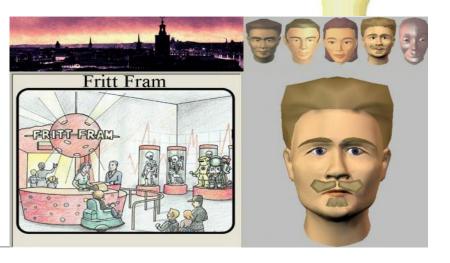
### CTT – centrum för talteknologi

#### Research areas

- Speech production
- Speech perception
- Communication aids
- Multimodal speech synthesis
- Speech recognition
- Conversational speech
- Interactive dialogue systems









#### Course info

- All lectures held here (Fantum)
- Communication mainly through email: edlund@speech.kth.se

https://www.kth.se/social/course/DT2112/





#### Course overview

#### Lectures:

Human perception and verbal communication Speech production by humans Speech recognition by humans

**Human-Computer Interaction** 

Speech production by computers

Speech & speaker recognition by computers

Visual speech synthesis and applications

Dialogue systems

Data collection

**Evaluation** 

Participation in research experiments

#### 3 Lab exercises:

- 1. Speech recognition
- 2. Dialogue systems
- 3. Speech synthesis/eval

No written exam!

Home assignments

Project:

You choose, implement, report, present



#### DT2112 Schedule

- Thursdays!
- Full days, start 10:00 (schedule change!)
  - Today
  - Jan 21<sup>th</sup>
  - Jan 28th
  - Feb 4<sup>th</sup>
  - Feb 11<sup>th</sup>
  - Feb 25<sup>th</sup> (project seminar)
  - Mar 4<sup>th</sup> (date open project seminar)
- Calendar on Social is incorrect!



#### Lectures

- Appear!
- We take breaks...



### Project work, home exam, labs...

- On-site work spaces and "red sofas"
- Coffee machine ©



#### E-mail addresses

- Your e-mail two ways
  - Paper list
  - Send to edlund@speech.kth.se with DT2112 in subject
- Always put DT2112 in subject line when writing to me



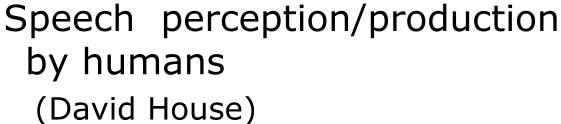
#### Names!

- Make signs, place in front of you
- Re-use, unless you really like making signs



#### Lectures







Speech synthesis / Dialogue systems: (Joakim Gustafson)

Speech recognition (Giampiero Salvi)



Visual speech synthesis (Jonas Beskow)



#### Lab exercises



- Lab1 speech recognition
- Giampiero Salvi

- Lab2 speech synthesis
- Jens Edlund



- Lab 3 dialogue systems
- Gabriel Skantze



#### Requirements and grades

Home exam: Satisfactory solutions for each assignment submitted on time. Project: Choose, Implement, Report, Present

3 laboratory exercises, with short written reports

Grades from A-F on each of the home assignments and on the project report is the main basis for the final grade.

Extra grading point will be assigned for attending research experiment (perception studies)



# Spoken dialogue systems



# The spoken dialogue system vision

An interface that allows speakers to interact with a computer using spontaneous, unconstrained speech





# Talking machines as we know them from movies...







• HAL 9000 (2001)



C3PO (Star Wars)



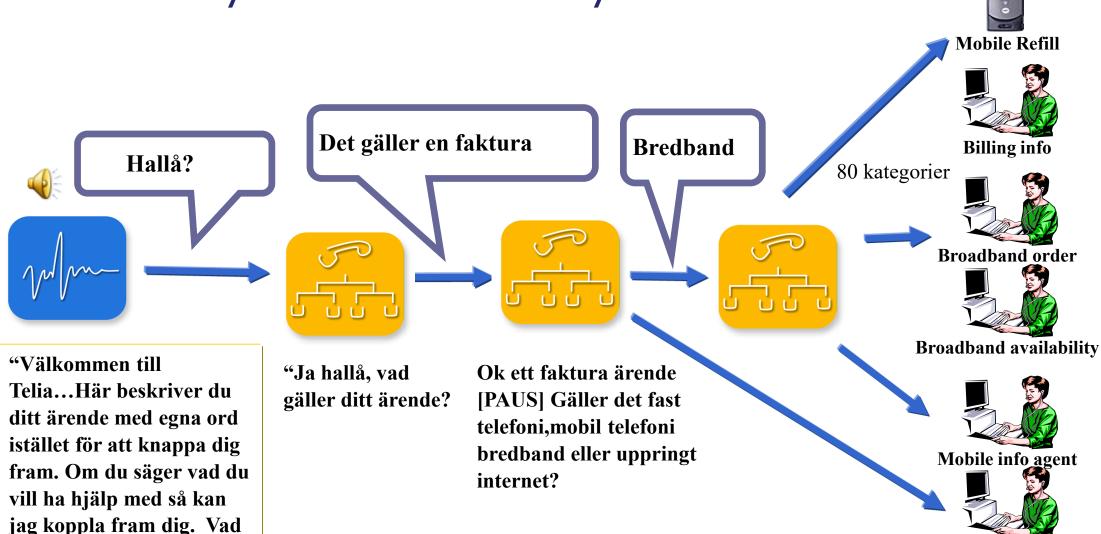






gäller ditt ärende?"

# ...and since a couple of years from real systems



(an example from 90200)

Support Agent



### The beauty of speech

- Works in hands free situations
- 2. Works in eyes free situations
- 3. Works when other interfaces are inconvenient:
- 4. Works where disabilities make other interfaces useless
- 5. Works with common hardware, e.g. a telephone
- 6. Efficient information transfer (as far as humans are concerned).



### Speech application Domains

- Information retrieval systems
  - e.g. train time table information or directory inquiries
- Ordering
  - ticket booking, buying music
- Command control systems
  - home control ("turn the radio off") or voice command shortcuts ("save")
- Dictation
- Navigation
- Mobile assistants (siri, google search)



### The beauty of speech (cont)

- 7. Reasoning.
- 8. Problem solving.
- 9. Naturalness
- 10. Easy-of-use
- 11. Flexibility
- 12. Error handling and hedging
- 13. Mutual adaptation enables error handling and more efficient information transfer
- 14. Social, bond-building.



### Application Domains (cont)

- Games and entertainment
  - Games can take advantage of the more social aspects of spoken dialogue
- Co-ordinated collaboration
  - -The task of controlling or over-viewing complex situations requires flexibility and efficiency.
- Expert systems
  - Diagnose and help systems that need to reason about facts and goals and may benefit from natural dialogue
- Learning and training
  - Naturalness, flexibility, and robustness are attractive features in training environments



# Speech enabled computer games and interactive movies



Tom Clancy's EndWar

13th Street's Last Call



# How do we want speaking machines to behave?





### Interface metaphors

- Exploit specific knowledge that users already have from other domains
- Give the user instantaneous knowledge about how to interact
- Examples include
  - The desktop the computer is a workplace
  - File system the computer is a filing cabinet
  - Games the computer is a toy



# Metaphors for speech interfaces

- The tool/interface metaphor
  - Speech as an alternative interface technology in GUIs (multimodality)
- The servant/human metaphor
  - The computer as an entity with human-like conversational abilities

One is not necessarily better than the other!



# Interface metaphor





# Human-like metaphor





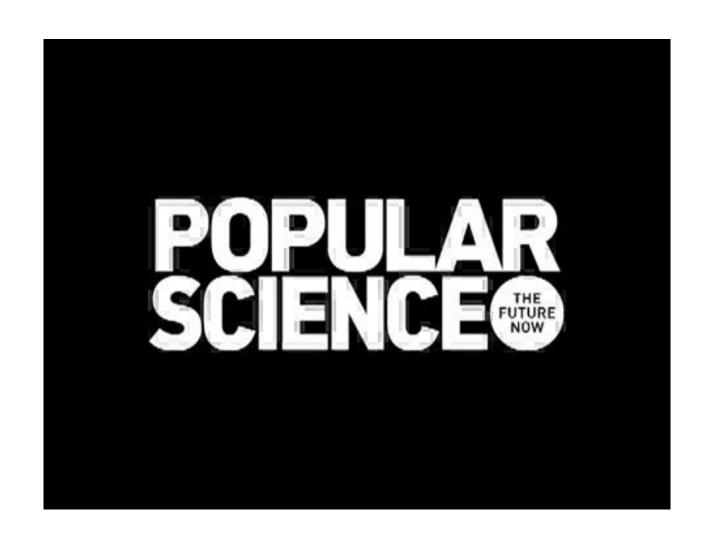
# Applications of machines with human metaphor interaction

- Research tool
  - Cassel: "a machine that acts human enough that we respond to it as we respond to another human"
- Second Language Learning
- Social Robots
- Computer Games





# Is more human-like always better?





#### Human-like interaction control



# Thank you!

Questions?