

EP2200 Queuing Theory and Teletraffic Systems

Saturday, June 13, 2015, 09:00-14:00

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Allowed help: Calculator, Beta mathematical handbook or similar, provided sheets of queuing theory formulas and Laplace transforms and Erlang tables.

1. Consider a system with two servers, S_1 and S_2 . Packets arrive to the system following a Poisson Process with intensity $\lambda = 2000$ packets per second. With probabilities, $p_1 = 0.4$ and $p_2 = 1 - p_1$ an arbitrary packet is forwarded to server S_1 or S_2 , respectively. The service times are exponential with rates $\mu_1 = \mu_2 = 1500\text{sec}^{-1}$. Each server has a dedicated buffer that can hold at most 5 packets. Packets arriving to a server with a buffer that is full are dropped. Waiting packets are served at each server on a first-come-first-served basis.

- a) Provide the proof that packets arrive to a given server according to a Poisson Process, and give the arrival rates. (2p)
- b) Calculate the probability that an arbitrary arriving packet is rejected. Consider an arbitrary rejected packet. What is the probability that the packet has been rejected by S_1 ? (3p)

Consider, now, that there is a common queue for the two servers and the waiting packets are served, on a first-come-first-served basis, by an available server. The buffer capacity is 10.

- c) Calculate the probability that once a packet is rejected, the following arrival is rejected as well. (2p)
- d) Assume that, upon arrival, a packet finds 2 other packets waiting in the common queue. Derive the probability that the waiting time of this packet is larger than 1msec. (3p)

2. Consider a local telephone switch with 3 outgoing lines. The lines are used by 5 secretaries. When on the phone, secretaries talk for an exponentially distributed time with an average of 3 minutes. Between phone calls they work at their computers for an exponentially distributed time for an average of 20 minutes. If a secretary tries to make a call when all the lines are busy she goes back to her computer, to work again for an exponentially distributed time with an average of 20 minutes.

- a) Give the Kendall notation of the system and draw the state transition diagram. (2p)
- b) Calculate the probability that all the phone lines are busy and the probability that a secretary finds all lines busy when she tries to make a call. (3p)
- c) Give the distribution and the mean length of the time periods when all phone lines are idle, and when all phone lines are busy. (2p)
- d) Assume that calls cost 100 SEK per hour on each phone line. How much does the company pay per day (assume 8 working hours per day)? (3p)

3. A source node attempts to transmit data packets to a destination node. The capacity of the link between the source and the destination is 20000 bits/s. Packets arrive at the source as a Poisson process with a mean of 10 packets/s, and are waiting in a FIFO queue with infinite capacity if there is a packet on transmission. 40% of packets are type I packets, whereas the remaining packets are type II. The length of every type I packet is exponentially distributed with a mean of 1000 bits, whereas the length of every type II packet is Erlang-2 distributed, again with a mean of 1000 bits.

- a) Give the queuing model of the system with Kendall notation, and the mean and the coefficient of variation of the packet transmission times. (3p)
- b) Calculate the probability that the source is busy (i.e. transmitting a packet)? Give the probability density function of the waiting time of an arriving packet that finds the source busy but the queue empty. (2p)

- c) Calculate the mean delay (waiting time + transmission time) of an arbitrary packet, and of the two types of packets, respectively. (2p)
- d) Assume now that the source can not buffer any packets. If a packet is generated, when another packet is still under transmission, the new packet is dropped. Define suitable system states, and give the Markov-chain of the system. (3p)

4. Jobs arrive to a server according to a Poisson process with intensity 1 jobs per time unit. Half of the jobs has deterministic service time of 1 time unit, the other half of the jobs has deterministic service time of 0.5 time units. Jobs that arrive when the server is busy are waiting in an infinite buffer.

- a) Give the model of the queuing system with Kendall notation, and calculate the average waiting time and the average system time (that is, waiting + service time). (3p)

Assume, that jobs with the shorter service time are served with preemptive resume priority.

- b) Calculate the probability that a low priority job is served without interruption. (2p)
- c) Calculate the mean waiting and system time of the high priority jobs. (2p)
- d) Calculate the mean waiting and system time of the low priority jobs. (3p)

5. Consider an open queuing network with two nodes. Each of the nodes has a single server, and infinite buffer capacity. The service times are exponential with $\mu_1 = 1$ service per time unit at node 1, and $\mu_2 = 2$ services per time unit at node 2. Jobs arrive to the queuing network, according to a Poisson process, both to node 1 and to node 2, with intensities λ_1 and λ_2 . After service at a node, jobs leave the queuing network with probability 0.5. Otherwise they proceed to the other node, for further service.

- a) Draw the queuing network, and give all the known parameters. (2p)
- b) You measure the utilization of the two nodes, and you find that node 1 is busy in $\frac{1}{2}$ part of the time, while node 2 is busy in $\frac{1}{4}$ part of the time. Based on this information, calculate λ_1 and λ_2 . (3p)
- c) Calculate the probability that the queuing network is empty, the average number of jobs in the network, and the average time a job spends in the network. (3p)
- d) Calculate the average number of services a job receives, before it leaves the network. (2p)