#### EP2200 Queuing theory and teletraffic systems

2nd lecture

## Poisson process Markov process

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#### Course outline

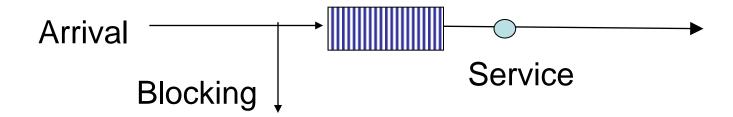
- Stochastic processes behind queuing theory (L2-L3)
  - Poisson process
  - Markov Chains
    - Continuous time
    - Discrete time
  - Continuous time Markov Chains and queuing Systems
- Markovian queuing systems (L4-L7)
- Non-Markovian queuing systems (L8-L10)
- Queuing networks (L11)

### Outline for today

- Recall: queuing systems, stochastic process
- Poisson process to describe arrivals and services
   –properties of Poisson process
- Markov processes to describe queuing systems
   –continuous-time Markov-chains
- Graph and matrix representation
- Transient and stationary state of the process

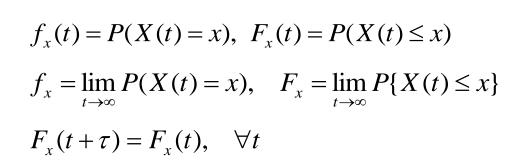
## Recall from previous lecture

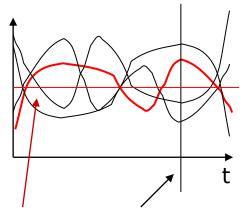
- Queuing theory: performance evaluation of resource sharing systems
- Specifically, for teletraffic systems
- Definition of queuing systems
- Performance triangle: service demand, server capacity and performance
- Service demand is random in time → theory of stochastic processes



### Stochastic process

- Stochastic process
  - A system that evolves changes its state in time in a random way
  - Random variables indexed by a time parameter
    - Continuous or discrete time
    - Continuous or discrete space
  - State probabilities:
    - limiting state probabilities
    - stationary process
    - ensemble and time average
    - ergodic process





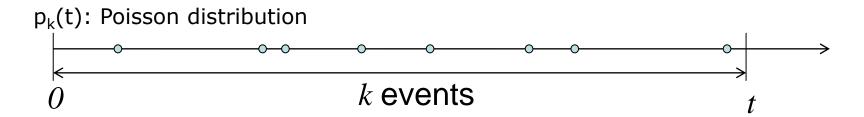
time average ensemble average

#### Poisson process

- Poisson process: to model arrivals and services in a queuing system
- Definition:
  - -Stochastic process discrete state, continuous time
  - -X(t): number of events (arrivals) in interval (0-t] (counting process)
  - -X(t) is Poisson distributed with parameter  $\lambda t$

$$P(X(t) = k) = p_k(t) = \frac{(\lambda t)^k}{k!} e^{-\lambda t}, \quad E[X(t)] = \lambda t$$

- $-\lambda$  is called as the intensity of the Poisson process
- -note, limiting state probabilities  $p_k = \lim_{t\to\infty} p_k(t)$  do not exist



#### Poisson process

• Def: The number of arrivals in period (0,t] has Poisson distribution with parameter  $\lambda t$ , that is:

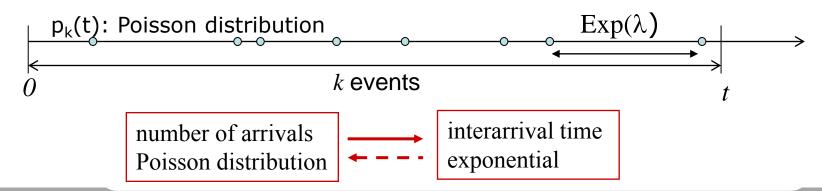
$$P(X(t) = k) = p_k(t) = \frac{(\lambda t)^k}{k!} e^{-\lambda t}$$

- Theorem: For a Poisson process, the time between arrivals (interarrival time) is exponentially distributed with parameter λ:
  - Recall exponential distribution:

$$f(t) = \lambda e^{-\lambda t}$$
,  $F(t) = P(\tau \le t) = 1 - e^{-\lambda t}$ ,  $E[\tau] = 1/\lambda$ 

Proof:

 $P(\tau < t) = P(\text{at least one arrival until } t) = 1 - P(\text{no arrival until } t) = 1 - e^{-\lambda t}$ 



# Exponential distribution and memoryless property

Def: a distribution is memoryless if:

$$P(\tau > t + s \mid \tau > s) = P(\tau > t)$$

Exponential distribution:

$$f(t) = \lambda e^{-\lambda t}, \quad F(t) = P(\tau \le t) = 1 - e^{-\lambda t}, \quad \overline{F}(t) = P(\tau > t) = e^{-\lambda t}$$

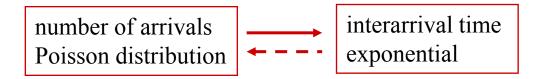
The Exponential distribution is memoryless:

$$P(\tau > t + s \mid \tau > s) = \frac{P(\tau > t + s, \tau > s)}{P(\tau > s)} = \frac{P(\tau > t + s)}{P(\tau > s)} = \frac{P(\tau > t + s)}{P(\tau > s)}$$

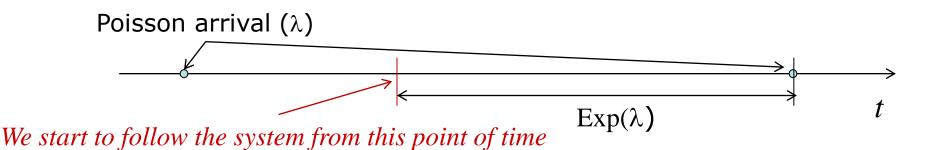
$$\frac{e^{-\lambda(t+s)}}{e^{-\lambda s}} = e^{-\lambda t} = P(\tau > t)$$

## Poisson process and exponential distribution

- Poisson arrival process implies exponential interarrival times
- Exponential distribution is memoryless



 For Poisson arrival process: the time until the next arrival does not depend on the time spent after the previous arrival



### Group work

#### Waiting for the subway:

- Subway arrivals can be modeled as stochastic process
- The mean time between subway arrivals is 10 minutes. Each day you arrive to the station at a random point of time. How long do you have to wait in average?

#### Consider the same problem, given that

- a) Subways arrive with fixed time intervals of 10 minutes.
- b) Subways arrive according to a Poisson process.

## Properties of the Poisson process (Problem set 2)

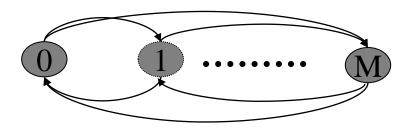
- 1. The sum of Poisson processes is a Poisson process
  - The intensity is equal to the sum of the intensities of the summed (multiplexed, aggregated) processes
- 2. A random split of a Poisson process result in Poisson subprocesses
  - The intensity of subprocess i is  $\lambda p_i$ , where  $p_i$  is the probability that an event becomes part of subprocess i
- 3. Poisson arrivals see time average (PASTA) we prove later
  - Sampling a stochastic process according to Poisson arrivals gives the state probability distribution of the process (even if the arrival changes the state)
  - Also known as ROP (Random Observer Property)
- 4. Superposition of arbitrary renewal processes tends to a Poisson process (Palm theorem) we do not prove
  - Renewal process: independent, identically distributed (iid) inter-arrival times

### Markov processes

- Stochastic process
- The process is a Markov process if the future of the process depends on the current state only - Markov property
  - $P(X(t_{n+1})=j \mid X(t_n)=i, X(t_{n-1})=l, ..., X(t_0)=m) = P(X(t_{n+1})=j \mid X(t_n)=i)$
  - Homogeneous Markov process: the probability of state change is unchanged by time shift, depends only on the time interval

$$P(X(t_{n+1})=j \mid X(t_n)=i) = p_{ij}(t_{n+1}-t_n)$$

- Markov chain: if the state space is discrete
  - A homogeneous Markov chain can be represented by a graph:
    - States: nodes
    - State changes: edges



# Continuous-time Markov chains (homogeneous case)

 Continuous time, discrete space stochastic process, with Markov property, that is:

$$P(X(t_{n+1}) = j \mid X(t_n) = i, X(t_{n-1}) = l, ... X(t_0) = m) = P(X(t_{n+1}) = j \mid X(t_n) = i), \quad t_0 < t_1 < ... < t_n < t_{n+1}$$

- State transition can happen in any point of time
- Example:
  - number of packets waiting at the output buffer of a router
  - number of customers waiting in a bank
- The time spent in a state has to be exponential to ensure Markov property:
  - the probability of moving from state i to state j sometime between  $t_n$  and  $t_{n+1}$  does not depend on the time the process already spent in state i before  $t_n$ .

# Continuous-time Markov chains (homogeneous case)

- State change probability:  $P(X(t_{n+1})=j \mid X(t_n)=i) = p_{ij}(t_{n+1}-t_n)$
- Characterize the Markov chain with the state transition rates instead:

$$q_{ij} = \lim_{\Delta t \to 0} \frac{P(X(t + \Delta t) = j | X(t) = i)}{\Delta t}, \quad i \neq j \quad \text{- rate (intensity) of state change}$$
 
$$q_{ii} = -\sum_{j \neq i} q_{ij} \quad \text{- defined to easy calculation later on}$$

Transition rate matrix Q:

$$\mathbf{Q} = \begin{bmatrix} q_{00} & q_{01} & \cdots & q_{0M} \\ \vdots & \ddots & & & \\ & & q_{(M-1)M} \\ q_{M0} & \cdots & q_{M(M-1)} & q_{MM} \end{bmatrix} \qquad \mathbf{Q} = \begin{bmatrix} q_{01} = 4 & & \\ & & &$$

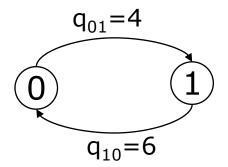
#### Stationary solution (steady state)

- Def: stationary state probability distribution (stationary solution)
  - $p = \lim_{t \to \infty} p(t)$  exists
  - $\underline{p}$  is independent from  $\underline{p}(0)$
- The stationary solution <u>p</u> has to satisfy:

$$p(t)\mathbf{Q} = \frac{dp(t)}{dt} = 0, \quad \sum p_i(t) = 1$$

Note: the rank of  $Q_{MM}$  is M-1!

$$\mathbf{Q} = \begin{bmatrix} q_{00} & q_{01} & \cdots & q_{0M} \\ \vdots & \ddots & & & \\ & & q_{(M-1)M} \\ q_{M0} & \cdots & q_{M(M-1)} & q_{MM} \end{bmatrix}$$



$$\begin{bmatrix} p_0, p_1 \end{bmatrix} \begin{bmatrix} -4 & 4 \\ 6 & -6 \end{bmatrix} = \begin{bmatrix} 0, 0 \end{bmatrix}, \quad p_0 + p_1 = 1 \\
\hline p_0 = 0.6, \quad p_1 = 0.4$$

### Summary

- Poisson process:
  - number of events in a time interval has Poisson distribution
  - time intervals between events has exponential distribution
  - The exponential distribution is memoryless
- Markov process:
  - stochastic process
  - future depends on the present state only
- Continuous-time Markov-chains (CTMC)
  - state transition intensity matrix
- Next lecture
  - CTMC transient and stationary solution
  - global and local balance equations
  - birth-death process and revisit Poisson process
  - Markov chains and queuing systems
  - discrete time Markov chains