### EP2200 Queueing theory and teletraffic systems

Lecture 10 M/G/1 systems with vacation and priority

Viktoria Fodor KTH EES/LCN

#### Announcements

- Invited lecture: teletraffic theory at Ericsson, Dec. 1.
  Queuing networks in the first part of the lecture
- Previous exam problems: under Examination on the web
- Do not forget to register for the exam

### M/G/1 queues

- Recall:
  - Arrival process: Poisson
  - Service process: i.i.d service times
    - first and second moment to determine average perfromance measures
    - distribution for distribution of performance measures
- Pollaczek-Khinchin mean formulas
  - based on mean value analysis

$$W = \frac{R_s}{1 - \rho} = \frac{\lambda E[X^2]}{2(1 - \rho)} = \frac{\rho E[X]}{2(1 - \rho)} (1 + C_x^2)$$

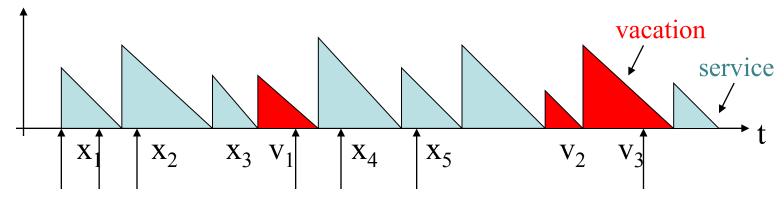
- Pollaczek-Khinchin transform equations
  - based on embedded MC

$$Q(z) = B^*(\lambda - \lambda z) \frac{(1-\rho)(1-z)}{B^*(\lambda - \lambda z) - z} \qquad T^*(s) = B^*(s) \frac{s(1-\rho)}{s - \lambda + \lambda B^*(s)}$$

#### M/G/1 with vacation

- Vacation: the server is not available for a while after the system gets idle (empty)
  - there is no idle period, only vacation period
  - vacation periods: identically distributed, independent random variable, V
- Average performance measures
  - stability condition:  $\lambda E[X] < 1$  higher load  $\rightarrow$ less vacation

 $R_s(t)$ ,  $R_v(t)$  {remaining service time, remaining vacation time}



arrivals to the queuing system

#### M/G/1 with vacation – waiting time

$$E[W_k] = E[R_{s,k}] + (k-1)E[X], \quad k \ge 1$$
 (waiting time for customer arriving at state  $k \ge 1$ )  $E[W_0] = E[R_{v,0}], \quad (k = 0)$ 

$$W = E[W] = \sum_{k=0}^{\infty} p_k E[W_k] = p_0 E[R_{v,0}] + \sum_{k=1}^{\infty} p_k E[R_{s,k}] + \sum_{k=1}^{\infty} p_k (k-1) E[X]$$

Def: 
$$R_{s,0} = 0$$
,  $R_{v,k} = 0$ ,  $k \ge 1$ 

$$R_s = \sum_{k=0}^{\infty} p_k E[R_{s,k}], \quad R_v = \sum_{k=0}^{\infty} p_k E[R_{v,k}]$$

$$W = N_q E[X] + R_s + R_v$$

$$W = \lambda WE[X] + R_{s} + R_{v}$$

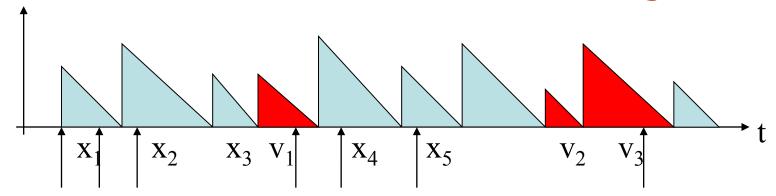
$$W(1-\rho) = R_s + R_v$$

$$W = \frac{R_s}{1 - \rho} + \frac{R_v}{1 - \rho} = \frac{\lambda E[X^2]}{2(1 - \rho)} + \frac{R_v}{1 - \rho}, \quad \left[ \text{Recall M/G/1: } R_s = \frac{\lambda E[X^2]}{2} \right]$$

 $|R_v|$ : average remaining vacation time, averaged over time including service periods

Recall M/G/1: 
$$R_s = \frac{\lambda E[X^2]}{2}$$

#### $R_s(t)$ , $R_v(t)M/G/1$ with vacation – waiting time



$$R_{v} = \frac{\sum_{i=1}^{n} \frac{1}{2} v_{i}^{2}}{T}$$
, where  $T(1-\rho) = \sum_{i=1}^{n} v_{i} \implies \frac{1}{T} = \frac{(1-\rho)}{\sum_{i=1}^{n} v_{i}}$ 

$$R_{v} = \frac{(1-\rho)\sum_{i=1}^{n} \frac{1}{2}v_{i}^{2}}{\sum_{i=1}^{n} v_{i}} = \frac{(1-\rho)}{2} \frac{\frac{1}{n}\sum_{i=1}^{n} v_{i}^{2}}{\frac{1}{n}\sum_{i=1}^{n} v_{i}} = \frac{(1-\rho)}{2} \frac{E[V^{2}]}{E[V]}$$

$$W = \frac{\lambda E[X^{2}]}{2(1-\rho)} + \frac{R_{v}}{1-\rho} = \frac{\lambda E[x^{2}]}{2(1-\rho)} + \frac{E[V^{2}]}{2E[V]}$$

Calculate average remaining vacation time:

- consider the system for time T, within that vacation for (1-ρ)T
- n vacation periods, n→∞

## The M/G/1 mean value analysis Pollaczek-Khinchin mean formulas

#### Group work:

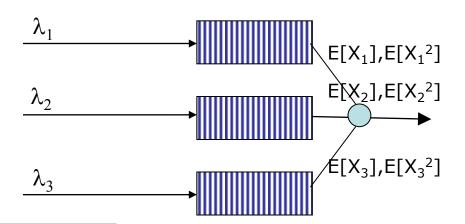
- Consider the following system:
  - Single server, infinite buffer
  - Poisson arrival process, 0.1 customer per minute
  - Service process: sum of two exponential steps, with mean times
    1 minute and 2 minutes
  - Maintenance period starts whenever the system becomes idle, the maintenance takes exactly 1 minute.
  - Calculate the mean waiting time

$$W = \frac{\lambda E[x^{2}]}{2(1-\rho)} + \frac{E[V^{2}]}{2E[V]}$$

(Similar M/G/1 without vacation had W=1min)

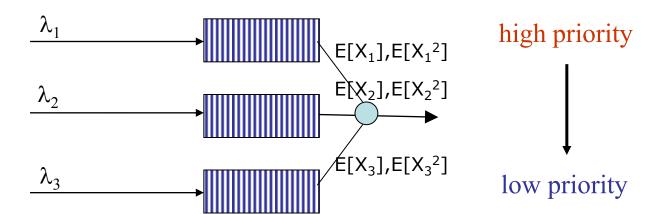
#### M/G/1 with priority

- M/G/1 queue
- K priority class:
  - Separate, infinite queue for each class, one server (multiclass system)
  - Poisson arrival in each class  $(\lambda_i, \sum \lambda_i = \lambda)$
  - General service time distribution in each class (E[X<sub>i</sub>],E[X<sub>i</sub><sup>2</sup>])
    - $E[X] = \sum \lambda_i / \lambda E[X_i]$
    - $E[X^2] = \sum \lambda_i / \lambda E[X_i^2]$ ,
  - Class 1 the highest priority



#### M/G/1 with priority

- Priority systems
  - Low priority customer selected only if high priority queues are empty
  - Non-preemptive: the service is completed even if higher priority customer arrives
  - Preemptive: the service is interrupted if higher priority customer arrives
    - Resume: the service continues from the point of interruption
    - Non-resume: the service starts from the beginning (not considered in this course)



### M/G/1 with non-preemptive priority

- Derive mean performance parameters
- Waiting time for a customer of priority i =

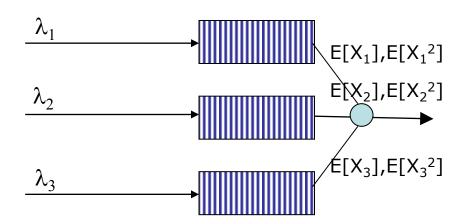
Residual service time, R<sub>s</sub> +

Service time of customers already waiting in queue *i* +

Service time of customers already waiting in queues j < i (higher priority) +

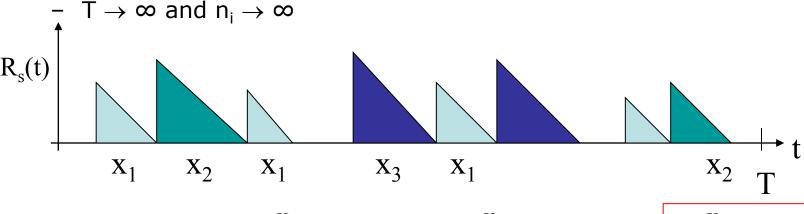
Service time of customers arriving to queues j<i while "our" customer is waiting

$$\begin{split} W_{i} = & R_{s} + E[X_{i}]N_{q,i} + \\ & \sum_{j=1}^{i-1} E[X_{j}]N_{q,j} + \\ & \sum_{j=1}^{i-1} E[X_{j}]\lambda_{j}W_{i} \end{split}$$



# The M/G/1 mean value analysis Pollaczek-Khinchin mean formulas

- We have to derive the average remaining service time:
  - n: number of services in a large T = number of Poisson arrivals:  $n_i = \lambda_i T$



$$R_{s} = E[R_{s}(t)] = \frac{1}{T} \sum_{i=1}^{K} \sum_{j=1}^{n_{i}} \frac{1}{2} X_{i,j}^{2} = \frac{1}{2} \sum_{i=1}^{K} \frac{\lambda_{i}}{n_{i}} \sum_{j=1}^{n_{i}} X_{i,j}^{2} = \frac{1}{2} \sum_{i=1}^{K} \lambda_{i} E[X_{i}^{2}]$$

$$W_{i} = R_{s} + E[X_{i}]N_{q,i} + \sum_{j=1}^{i-1} E[X_{j}]N_{q,j} + \sum_{j=1}^{i-1} E[X_{j}]\lambda_{j}W_{i}$$

Express W<sub>1</sub> and W<sub>2</sub>!

#### M/G/1 with non-preemptive priority

• W<sub>i</sub> , T<sub>i</sub> general form:

$$W_{i} = \frac{R_{s}}{(1 - \sum_{j=1}^{i-1} \rho_{j})(1 - \sum_{j=1}^{i} \rho_{j})}, \quad R_{s} = \frac{1}{2} \sum_{i=1}^{K} \lambda_{i} E[X_{i}^{2}]$$

$$T_i = W_i + E[X_i]$$

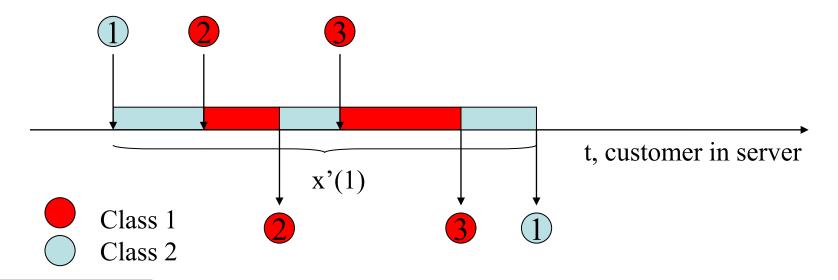
Average waiting time:

$$W = \sum p_i W_i = \sum \frac{\lambda_i}{\lambda} W_i$$

- Comments:
  - W<sub>i</sub> depends on W<sub>i</sub> even if i<j (through the residual service time)</li>
  - Mean waiting time W can be decreased if shorter service gets priority
    - in multiclass systems average perf. measures are dependent on the service policy

#### M/G/1 with preemptive resume priority

- Service is interrupted if higher priority customer arrives
  - later the service continues from the point of interruption
- Derive mean performance parameters
- Now: lower class customer is invisible for higher class customers!
- Definition of service time of low priority customers (x'):
  - From the time of first entering the server until competition.



#### M/G/1 with preemptive resume priority

- Waiting time for a customer of priority i
  - = Time from arrival to the first service attempt =

residual service time,  $R_{s,i}$  (now priority dependent) + service time of customers already waiting in queue i + service time of customers already waiting in queues j < i (higher priority) + service time of customers arriving to queues j < i while "our" customer is waiting

$$R_{s,i} = \frac{1}{2} \sum_{j=1}^{i} \lambda_{j} E[X_{j}^{2}]$$

$$W_{i} = \frac{R_{s,i}}{(1 - \sum_{j=1}^{i-1} \rho_{j})(1 - \sum_{j=1}^{i} \rho_{j})}$$

Recall: non-preemptive case:

$$R_s = \frac{1}{2} \sum_{i=1}^K \lambda_i E[X_i^2]$$

- E.g., highest priority (class 1) customer?
- Comment: now the high priority customers do not "see" the lower priority ones!

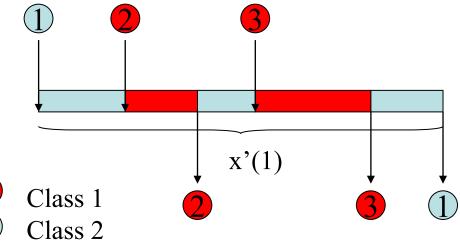
#### M/G/1 with preemptive resume priority

- Mean system time (T<sub>i</sub>)?
  - Waiting time + service time including interruptions by arriving high priority customers

$$E[X'_{i}] = E[X_{i}] + \sum_{j=1}^{i-1} E[X_{j}] \lambda_{j} E[X'_{i}]$$

$$E[X'_{i}] = \frac{E[X_{i}]}{1 - \sum_{j=1}^{i-1} \rho_{j}}$$

$$T_{i} = \frac{R_{s,i}}{(1 - \sum_{j=1}^{i-1} \rho_{j})(1 - \sum_{j=1}^{i} \rho_{j})} + \frac{E[X_{i}]}{1 - \sum_{j=1}^{i-1} \rho_{j}}$$



E.g., average service time for class 1 and for class 2 customer?

# M/G/1 with vacation and with priorities

- Requirements for the exam:
- Derive and use P-K mean value formulas
- Understand the concept of remaining vacation time
- Understand the concept of remaining service time in priority systems
- Calculate expected remaining vacation and service times with different conditions (for all customers, for customers finding the system empty/busy)
- Understand the concept of service time in the preemptive priority system, calculate it for specific cases
- Exam: formula sheet is available.