

Problem 1

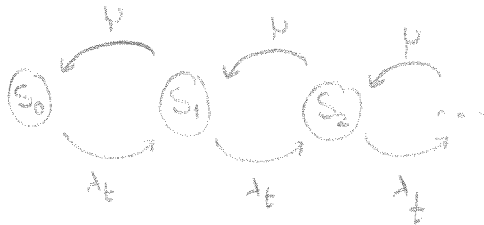
a) $\lambda_1 = 25 \text{ s}^{-1}$
 $\lambda_2 = 75 \text{ s}^{-1}$
 $\mu = \frac{1}{\frac{1}{120}} = 120 \text{ s}^{-1}$

$$\Rightarrow \lambda_t = \lambda_1 + \lambda_2 = 100 \text{ s}^{-1}$$

$$\rho = \frac{\lambda}{\mu} = \frac{100}{120} = \frac{5}{6} \text{ Erl}$$

Kendall: M/M/1

Diagram:



$$\bar{N} = \frac{\rho}{1-\rho} = \frac{5/6}{1-5/6} = 5$$

Little: $T_{\text{SYSTEM}} = \frac{\bar{N}}{\lambda_t} = 0,05 \text{ s}$

b) Preemptive resume for Type I > Type II

Type I arrivals see M/M/1 with $\rho_1 = \frac{\lambda_1}{\mu} = \frac{25}{120} = \frac{5}{24} \text{ Erl}$.

$$\bar{N}_1 = \frac{\rho_1}{1-\rho_1} = \frac{5}{19} \quad \xrightarrow{\text{Little}} \quad \bar{T}_{\text{SYSTEM}} = \frac{\bar{N}_1}{\lambda_1} = \frac{5/19}{25} = \frac{1}{95} \text{ sec.}$$

$$\bar{W}_1 = \bar{T}_{\text{SYSTEM}} - \bar{T}_{\text{SERVICE}} = \frac{1}{95} - \frac{1}{120} = \frac{1}{456} \text{ sec}$$

$$P\{W_1 > 1\} = \rho_1 e^{-(\mu - \lambda_1) \cdot 1} = \frac{5}{19} e^{-95}$$

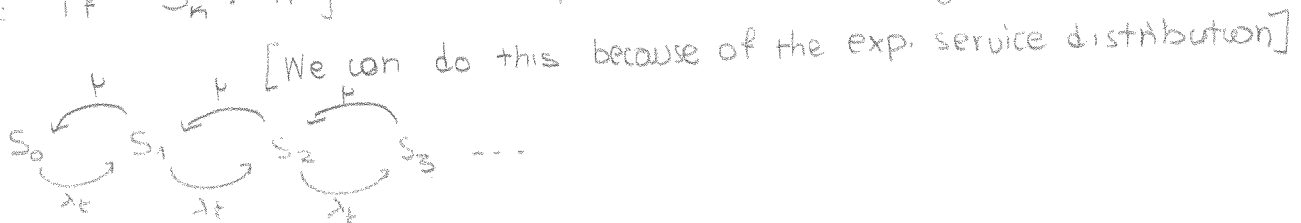
c) Interrupted, if a Type I arrives before service is completed.

$$P_{\text{Interrupt}} = \int_0^{\infty} (1 - e^{-\lambda_1 t}) \mu \cdot e^{-\mu t} dt = 1 - \mu \int_0^{\infty} e^{-(\lambda_1 + \mu)t} dt = 1 - \frac{\mu}{\mu + \lambda_1} = \frac{5}{29}$$

\downarrow T_I arrive before t \downarrow service of T_{II} is t

d) [Many solutions can be accepted]

however: if S_n : k jobs in the system, then nothing changes!



e) $\bar{N} = 5$ [same as in a)]

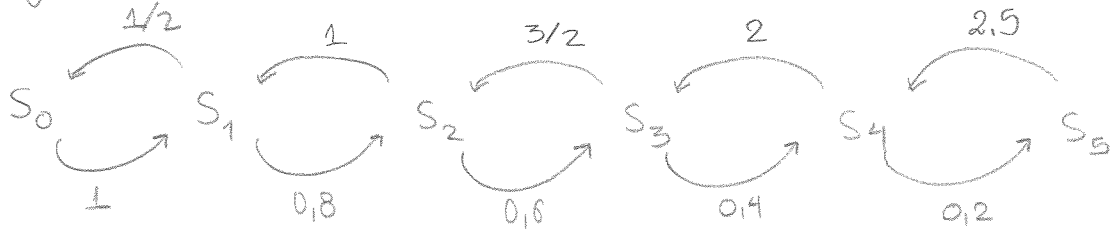
$$\rightarrow \bar{N}_2 = \bar{N} - \bar{N}_1 \approx 4,7368$$

$\bar{N}_1 = \frac{5}{10}$ [same as in b)]

Problem 2

- $\lambda = 60 \text{ groups/hour} = 1 \text{ /min}$
- $\mu_k = \frac{k}{2} \text{ min}^{-1}$ [State-Dependent service times]
- discouraged arrivals : $P_k = 1 - \frac{k}{5}$, $k \leq 5$

a) Diagram : S_k : k groups waiting in the queue



→ Balance Equations

$$\left\{ \begin{array}{l} P_0 = 0,5 P_1 \\ 0,8 P_1 = P_2 \\ 0,6 P_2 = \frac{3}{2} P_3 \\ 0,4 P_3 = 2 P_4 \\ 0,2 P_4 = 2,5 P_5 \end{array} \right\} \xrightarrow{\sum_{k=0}^5 P_k = 1} \left\{ \begin{array}{l} P_0 = 0,1859 \\ P_1 = 0,3719 \\ P_2 = 0,2975 \\ P_3 = 0,1190 \\ P_4 = 0,0238 \\ P_5 = 0,001904 \end{array} \right. \Rightarrow \bar{N} = 1,7285$$

HOMOGENEOUS [time invariant] arrivals

$$\Rightarrow \Pr\{\text{observe } S_5\} = P_5 = 0,001904$$

$$\begin{aligned} \text{b) } \Pr\{\text{decide to wait}\} &= \sum_{k=0}^5 \left(1 - \frac{k}{5}\right) \cdot P_k \{\text{observe } S_k\} = \\ &= P_0 + 0,8 P_1 + 0,6 P_2 + 0,4 P_3 + 0,2 P_4 = \underbrace{P_k}_{\text{discouraged arrivals}} = 0,7143. \end{aligned}$$

$$\text{c) } \lambda_{\text{eff}} = \lambda \cdot \Pr\{\text{decide to wait}\} = 0,7143 \text{ min}^{-1}$$

$$\text{Little : } \bar{T}_S = \frac{\bar{N}}{\lambda_{\text{eff}}} = 2 \text{ min}$$

Problem 2 (cont)

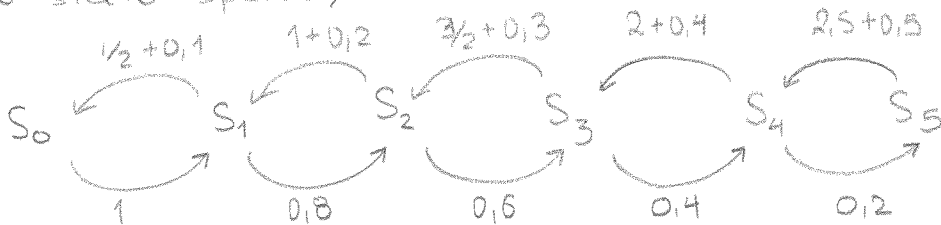
d) "Impatient" customers

Groups depart from the chain, if

they enter the club (μ_k)
 they leave, while waiting ($\rho' = 0,1$)

State Diagram

(same state space)



• Balance Equations

$$\left\{ \begin{array}{l} P_0 = 0,6 P_1 \\ 0,8 P_1 = 1,2 P_2 \\ 0,6 P_2 = 1,8 P_3 \\ 0,4 P_3 = 2,4 P_4 \\ 0,2 P_4 = 3 P_5 \end{array} \right\} \begin{array}{l} \sum_{k=0}^5 P_k = 1 \\ \longrightarrow \end{array} \left\{ \begin{array}{l} P_0 = 0,2373 \\ P_1 = 0,3955 \\ P_2 = 0,2037 \\ P_3 = 0,10879 \\ P_4 = 0,0146 \\ P_5 = 0,000976 \end{array} \right.$$

We recalculate $\bar{N} = 1,2499$

We recalculate $\lambda_{\text{eff}} = \lambda (P_0 + 0,8 P_1 + 0,6 P_2 + 0,4 P_3 + 0,2 P_4) = 0,75$

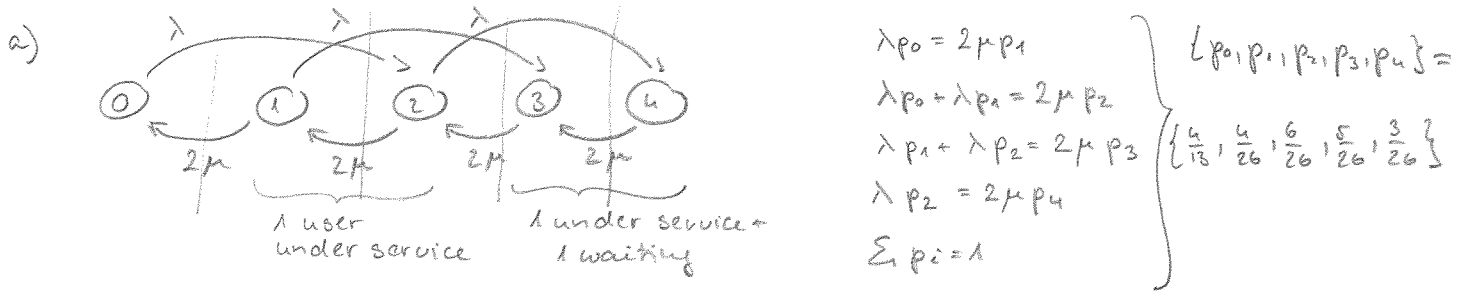
We recalculate $\bar{T}_{\text{SYSTEM}} = \frac{\bar{N}}{\lambda_{\text{eff}}} = \frac{1,2499}{0,75} = 1,6665$

Problem 3

M/E₂/1/2 : Erlang-2 service, 1 server, 1 buffer position

$$\lambda = 0.5 \text{ arriv./sec.}$$

$$\bar{x} = 2 \text{ sec. } \mu = \frac{1}{2}$$



$$P(\text{block}) = p_3 + p_4 = \frac{4}{13}$$

b) $N = p_0 0 + (p_1 + p_2) 1 + (p_3 + p_4) 2 = \dots = 1$

$$T = \frac{N}{\lambda_{\text{eff}}} = \frac{N}{(1 - P(\text{block})) \lambda} = \dots = \frac{26}{9}$$

$$W = T - \bar{x} = \frac{26}{9} - 2 = \frac{8}{9}$$

c) Waiting time of accepted, but waiting customers \rightarrow customers arriving when the system is in state 1 or state 2.

i) System in state 1: 1 Exp(2μ) step is left from service $\bar{W}_1 = 1 \text{ s}$

ii) 2: 2 Exp(2μ) steps are left. $\bar{W}_2 = 2 \text{ s}$

$$\Rightarrow \bar{W} = \frac{p_1}{p_1 + p_2} \bar{W}_1 + \frac{p_2}{p_1 + p_2} \bar{W}_2 = \dots = 1.6 \text{ sec.}$$

$$L(f(w)) = \frac{p_1}{p_1 + p_2} \frac{2\mu}{s + 2\mu} + \frac{p_2}{p_1 + p_2} \left(\frac{2\mu}{s + 2\mu} \right)^2$$

$$f_W(t) = \frac{p_1}{p_1 + p_2} \cdot 2\mu e^{-2\mu t} + \frac{p_2}{p_1 + p_2} (2\mu)^2 t e^{-2\mu t}$$

d) M/M/1/2

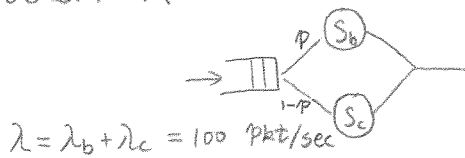


$$\Rightarrow \{p_0, p_1, p_2\} = \left\{ \frac{1}{3}, \frac{1}{3}, \frac{1}{3} \right\} \quad P(\text{block}) = p_2 = \frac{1}{3} > \frac{4}{13}$$

\Rightarrow We overestimate the blocky, because the variance of the service time is now higher.

In an M/D/1/2 system the services are deterministic, which decreases the variability of the service, and the blocky probability decreases compared to M/E₂/1/2.

Problem 4.



$$S_b \sim \text{Const}_b + \text{Exp}(\mu_b)$$

$$\text{const}_b = \frac{L_b}{C_b} = \frac{20}{10K} = 2 \times 10^{-3} \text{ Sec}$$

$$\frac{1}{\mu_b} = \frac{\bar{L}_p}{C_b} = \frac{100}{10K} = 10 \times 10^{-3} \text{ sec}$$

$$p = \frac{\lambda_b}{\lambda} = 0.6$$

$$S_c \sim \text{Const}_c + \text{Exp}(\mu_c)$$

$$\text{const}_c = \frac{L_c}{C_c} = \frac{20}{20K} = 1 \times 10^{-3} \text{ sec}$$

$$\frac{1}{\mu_c} = \frac{\bar{L}_p}{C_c} = \frac{100}{20K} = 5 \times 10^{-3} \text{ sec}$$

a) $\bar{S}_b = \text{const}_b + \frac{1}{\mu_b} = 12 \times 10^{-3} \text{ sec}$

$$\bar{S}_c = \text{const}_c + \frac{1}{\mu_c} = 6 \times 10^{-3} \text{ sec}$$

$$\bar{S} = p\bar{S}_b + (1-p)\bar{S}_c = (0.6 \times 12 + 0.4 \times 6) \times 10^{-3} = 9.6 \times 10^{-3} \text{ sec} = 9.6 \text{ ms}$$

$$P_{\text{idle}} = 1 - \rho = 1 - \lambda \bar{S} = 1 - 0.96 = 0.04$$

b) $\bar{N}_q = \lambda \bar{w}$, $\bar{T} = \bar{w} + \bar{S}$, $\bar{w} = \frac{\lambda \bar{S}^2}{2(1-\rho)}$

$$V[S_b] = V[\text{const}_b] + V[\text{Exp}(\mu_b)] = 0 + \frac{1}{\mu_b^2} = 100 \times 10^{-6}$$

$$V[S_c] = V[\text{const}_c] + V[\text{Exp}(\mu_c)] = 0 + \frac{1}{\mu_c^2} = 25 \times 10^{-6}$$

$$\bar{S}_b^2 = V[S_b] + \bar{S}_b^2 = (100 + 144) \times 10^{-6} = 244 \times 10^{-6}$$

$$\bar{S}_c^2 = V[S_c] + \bar{S}_c^2 = (25 + 36) \times 10^{-6} = 61 \times 10^{-6}$$

$$\bar{S}^2 = p\bar{S}_b^2 + (1-p)\bar{S}_c^2 = (0.6 \times 244 + 0.4 \times 61) \times 10^{-6} = 170.8 \times 10^{-6}$$

$$\bar{w} = \frac{\lambda \bar{S}^2}{2(1-\rho)} = \frac{100 \times 170.8 \times 10^{-6}}{2(1-0.96)} = 0.2135 \text{ sec}$$

$$\bar{N}_q = \lambda \bar{w} = 21.35$$

$$\bar{T} = \bar{w} + \bar{S} = 0.2135 + 0.0096 = 0.2231 \text{ sec}$$

c) $V \sim \text{Exp}(\mu_v)$ $\bar{V} = \frac{1}{\mu_v} = 2 \text{ ms}$

-With probability p , the server is busy. $\bar{R}_v|_{\text{busy}} = 0$

-With probability $1-p$, the server is in maintenance:

$$\bar{R}_v|_{\text{maintenance}} \stackrel{V \sim \text{Exp}(\mu_v), \text{memoryless}}{=} \bar{V} = \frac{1}{\mu_v} = 2 \text{ ms}$$

$$\bar{R}_v = p \cdot \bar{R}_v|_{\text{busy}} + (1-p) \cdot \bar{R}_v|_{\text{maintenance}} = (1-p) \cdot \frac{1}{\mu_v} = 0.08 \text{ ms} = 80 \mu\text{s}$$

$$\therefore R_v|_{\text{empty}} = R_v|_{\text{maintenance}} \sim \text{Exp}(\mu_v)$$

$$\therefore \bar{R}_v|_{\text{empty}} = \frac{1}{\mu_v} = 2 \text{ ms}$$

$$d) \bar{T} = \bar{W}_v + \bar{S}$$

$$\bar{W}_v = \frac{\lambda \bar{S}^2}{2(1-\rho)} + \frac{\bar{V}^2}{2\bar{V}}$$

$$V \sim \text{Exp}(\mu_v), \bar{V} = \frac{1}{\mu_v}$$

$$= 0.2135 + \frac{\frac{2}{\mu_v}}{2 \cdot \frac{1}{\mu_v}}$$

$$\bar{V}^2 = V[V] + \bar{V}^2 = \frac{2}{\mu_v^2}$$

$$= 0.2135 + \frac{1}{\mu_v}$$

$$= 0.2155 \text{ sec}$$

$$\bar{T} = \bar{W}_v + \bar{S} = 0.2155 + 0.0096 = 0.2251 \text{ sec}$$

$$\bar{T}_b = \bar{W}_v + \bar{S}_b = 0.2155 + 0.012 = 0.2275 \text{ sec}$$

$$\bar{T}_c = \bar{W}_v + \bar{S}_c = 0.2155 + 0.006 = 0.2215 \text{ sec}$$

Another way to get \bar{R}_v in c):

$$\bar{R}_v = \frac{\sum_{i=1}^n \frac{1}{2} V_i^2}{T}$$

$$T \rightarrow \infty: T(1-\rho) = \sum_{i=1}^n V_i$$

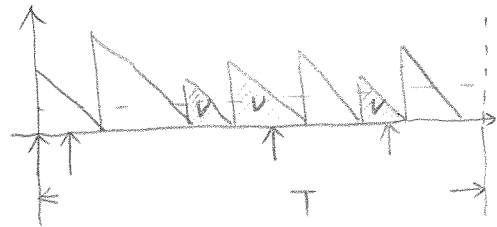
$$\Rightarrow \frac{1}{T} = \frac{1-\rho}{\sum_{i=1}^n V_i}$$

$$\therefore \bar{R}_v = \frac{1-\rho}{\sum_{i=1}^n V_i} \cdot \sum_{i=1}^n \frac{1}{2} V_i^2$$


$$= \frac{1-\rho}{2} \cdot \frac{\frac{1}{n} \sum_{i=1}^n V_i^2}{\frac{1}{n} \sum_{i=1}^n V_i}$$

$$= \frac{1-\rho}{2} \cdot \frac{\bar{V}^2}{\bar{V}}$$

$$= \frac{1-\rho}{2} \cdot \frac{\frac{2}{\mu_v^2}}{\frac{1}{\mu_v}} = \frac{1-\rho}{\mu_v} = 80 \mu\text{s}$$



Problem 5 (each for 2.5 points)

a)  Service: Exponential, $x = 2 \text{ min}$, $\mu = \frac{1}{2}$

- Time between completed service, if both "servers" are busy:

$$\min[\text{Exp}(\mu), \text{Exp}(\mu)] = \text{Exp}(2\mu)$$

- I have to wait for 2 finished services to get a free server

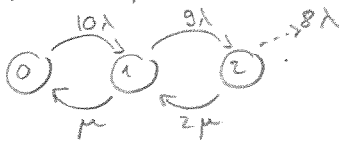
$$\Rightarrow \bar{W} = \{2 \text{ finished services}\} = 2 \cdot \frac{1}{2\mu} = 2 \text{ min}$$

$$P(\text{wait more than 3 min}) = P(\emptyset \text{ or } 1 \text{ service in 3 min, according to a Poisson } (2\mu) \text{ service process}) = e^{-2\mu t} + 2\mu t e^{-2\mu t} = \dots = 4 \cdot e^{-3}$$

b) M/M/2/2/10

$$\bar{x} = 2 \text{ min} \Rightarrow \mu = 30 \text{ req/hour}$$

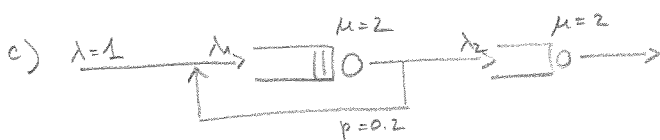
$$\lambda = 1 \text{ req./hour}$$



$$\left. \begin{aligned} p_0 \cdot 10\lambda &= p_1 \cdot \mu \\ p_1 \cdot 9\lambda &= p_2 \cdot 2\mu \\ p_0 + p_1 + p_2 &= 1 \end{aligned} \right\} (p_0, p_1, p_2) = \left(\frac{60}{83}, \frac{20}{83}, \frac{3}{83} \right)$$

$$P(\text{arriving customer is blocked}) = P(\text{call blocked}) = \frac{8\lambda p_2}{10\lambda p_0 + 9\lambda p_1 + 8\lambda p_2} = \dots = \frac{24}{804} \approx 0.03$$

[Alt. solution: Engset form]



$$\lambda_1 = \lambda + 0.2\lambda_1 \Rightarrow \lambda_1 = \frac{\lambda}{0.8} = \frac{5}{4} \Rightarrow S_1 = \frac{\lambda_1}{\mu} = \frac{5}{8}$$

$$\lambda_2 = 0.8\lambda_1 = \lambda = 1 \Rightarrow S_2 = \frac{\lambda_2}{\mu} = \frac{1}{2}$$

$$P(\text{the queueing network is empty}) = P(\text{queue 1 empty})P(\text{queue 2 empty}) = (1 - S_1)(1 - S_2) = \dots = \frac{3}{16}$$

$$d) \left. \begin{aligned} \lambda &= 10 \text{ arrival/min} \\ \bar{x} &= 60 \text{ min} \\ &+ \text{no blocking} \end{aligned} \right\} \bar{N} = \lambda \bar{x} = 600$$

This is an M/M/∞ system. We have shown, that

$$P_k = \frac{a^k}{k!} e^{-a} \Rightarrow p_0 = e^{-600} \text{ (very small)}$$