EP2200 Queueing theory and teletraffic systems

Lecture 10 M/G/1 systems with vacation and priority

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Announcements

- Invited lecture: teletraffic theory at Ericsson, Dec. 4.
- Previous exam problems: under Examination on the web
- Do not forget to register for the exam
- Project descriptions on the Web now

M/G/1 queues

- Recall:
 - Arrival process: Poisson
 - Service process: i.i.d service times
 - first and second moment to determine average perfromance measures
 - distribution for distribution of performance measures
- Pollaczek-Khinchin mean formulas
 - based on mean value analysis

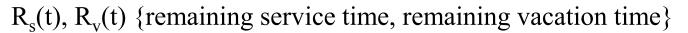
$$W = \frac{R_s}{1-\rho} = \frac{\lambda E[X^2]}{2(1-\rho)} = \frac{\rho E[X]}{2(1-\rho)}(1+C_x^2)$$

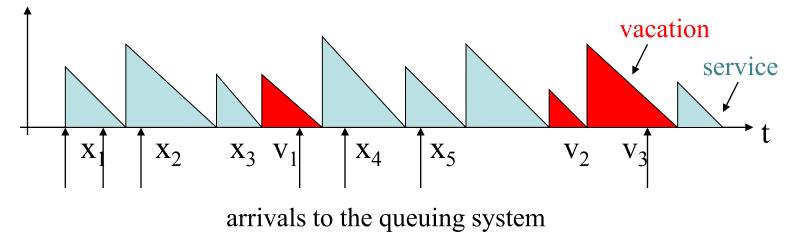
- Pollaczek-Khinchin transform equations
 - based on embedded MC

$$Q(z) = B^*(\lambda - \lambda z) \frac{(1-\rho)(1-z)}{B^*(\lambda - \lambda z) - z} \qquad T^*(s) = B^*(s) \frac{s(1-\rho)}{s - \lambda + \lambda B^*(s)}$$

M/G/1 with vacation

- Vacation: the server is not available for a while after the system gets idle (empty)
 - there is no idle period, only vacation period
 - vacation periods: identically distributed, independent random variable, V
- Average performance measures
 - stability condition: $\lambda E[X] < 1$ higher load \rightarrow less vacation





M/G/1 with vacation – waiting time

 $E[W_{k|b}] = E[R_{s,k|b}] + (k-1)E[X], \quad k \ge 1 \quad \text{(waiting time for customer arriving when server is busy)}$ $E[W_{k|v}] = E[R_{v,k|v}] + (k-1)E[X], \quad k \ge 0 \quad \text{(waiting time for customer arriving when server is busy}$

$$E[W | b] = \sum_{k=1}^{\infty} p_{k|b} E[R_{s,k|b}] + \sum_{k=1}^{\infty} p_{k|b} (k-1) E[X]$$
$$E[W | v] = \sum_{k=0}^{\infty} p_{k|v} E[R_{v,k|b}] + \sum_{k=0}^{\infty} p_{k|v} (k-1) E[X]$$
$$E[W] = (1-\rho) E[W | v] + \rho E[W | b]$$
$$Def : R_{s,k|v} = 0, \quad R_{v,k|b} = 0$$

 R_s : average remaining service time, averaged over time including vacation periods R_v : average remaining vacation time, averaged over time including service periods

$$R_{s} = (1-\rho)0 + \rho \sum_{k=0}^{\infty} p_{k|b} E[R_{s,k|b}], \quad R_{v} = (1-\rho) \sum_{k=0}^{\infty} p_{k|v} E[R_{v,k|v}] + \rho 0$$

 $W = N_q E[X] + R_s + R_v$ $W = \lambda W E[X] + R_s + R_v$ $W(1 - \rho) = R_s + R_v$

$$W = \frac{R_s}{1-\rho} + \frac{R_v}{1-\rho} = \frac{\lambda E[X^2]}{2(1-\rho)} + \frac{R_v}{1-\rho}, \quad \left[\text{Recall M/G/1: } R_s = \frac{\lambda E[X^2]}{2}\right]$$

$R_{s}(t), R_{v}(t)M/G/1 \text{ with vacation - waiting time}$

$$R_{v} = \frac{\sum_{i=1}^{n} \frac{1}{2} v_{i}^{2}}{T}, \text{ where } T(1-\rho) = \sum_{i=1}^{n} v_{i} \implies \frac{1}{T} = \frac{(1-\rho)}{\sum_{i=1}^{n} v_{i}}$$

$$R_{\nu} = \frac{(1-\rho)\sum_{i=1}^{n} \frac{1}{2}v_{i}^{2}}{\sum_{i=1}^{n} v_{i}} = \frac{(1-\rho)}{2} \frac{\frac{1}{n}\sum_{i=1}^{n} v_{i}^{2}}{\frac{1}{n}\sum_{i=1}^{n} v_{i}} = \frac{(1-\rho)}{2} \frac{E[V^{2}]}{E[V]}$$

$$W = \frac{\lambda E[X^2]}{2(1-\rho)} + \frac{R_{\nu}}{1-\rho} = \frac{\lambda E[x^2]}{2(1-\rho)} + \frac{E[V^2]}{2E[V]}$$

Calculate average remaining vacation time:

- consider the system for time T, within that vacation for (1-p)T
 - n vacation periods, $n \rightarrow \infty$

The M/G/1 mean value analysis Pollaczek-Khinchin mean formulas

Group work:

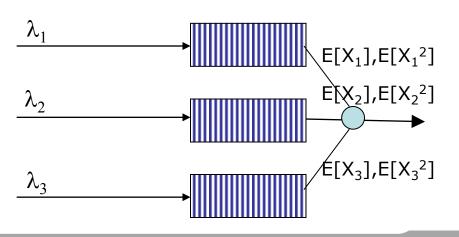
- Consider the following system:
 - Single server, infinite buffer
 - Poisson arrival process, 0.1 customer per minute
 - Service process: sum of two exponential steps, with mean times
 1 minute and 2 minutes
 - Maintenance period starts whenever the system becomes idle, the maintenance takes exactly 1 minute.
 - Calculate the mean waiting time

$$W = \frac{\lambda E[x^{2}]}{2(1-\rho)} + \frac{E[V^{2}]}{2E[V]}$$

(Similar to M/G/1 without vacation where we had W=1min)

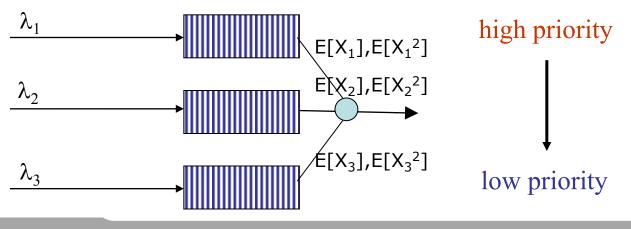
M/G/1 with priority

- M/G/1 queue
- K priority class:
 - Separate, infinite queue for each class, one server (multiclass system)
 - Poisson arrival in each class ($\lambda_{i,} \sum \lambda_{i} = \lambda$)
 - General service time distribution in each class (E[X_i],E[X_i²])
 - $E[X] = \sum \lambda_i / \lambda E[X_i]$
 - $E[X^2] = \sum \lambda_i / \lambda E[X_i^2]$,
 - Class 1 the highest priority



M/G/1 with priority

- Priority systems
 - Low priority customer selected only if high priority queues are empty
 - Non-preemptive: the service is completed even if higher priority customer arrives
 - Preemptive: the service is interrupted if higher priority customer arrives
 - Resume: the service continues from the point of interruption
 - Non-resume: the service starts from the beginning (not considered in this course)



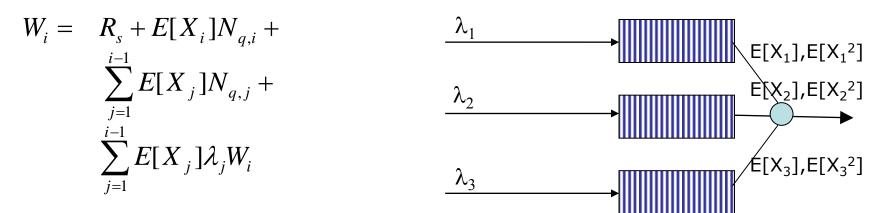
M/G/1 with non-preemptive priority

- Derive mean performance parameters
- Waiting time for a customer of priority i =

Residual service time, R_s +

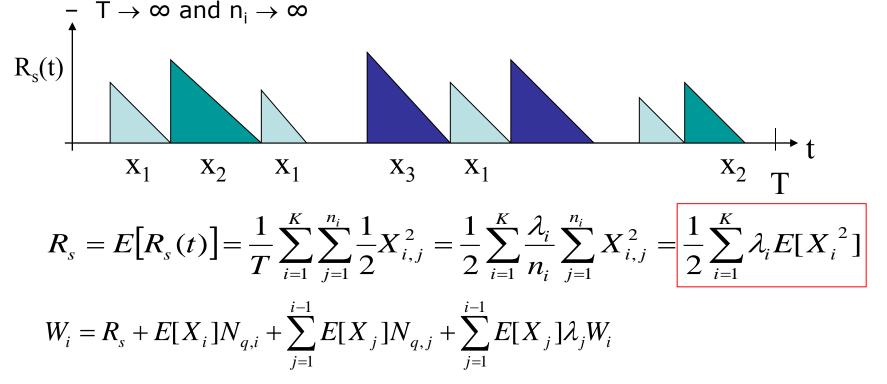
Service time of customers already waiting in queue *i* +

Service time of customers already waiting in queues j<i (higher priority) + Service time of customers arriving to queues j<i while "our" customer is waiting



The M/G/1 mean value analysis Pollaczek-Khinchin mean formulas

- We have to derive the average remaining service time:
 - n: number of services in a large T = number of Poisson arrivals: $n_i = \lambda_i T$



• Express W₁ and W₂!

M/G/1 with non-preemptive priority

• W_i, T_i general form:

$$W_{i} = \frac{R_{s}}{(1 - \sum_{j=1}^{i-1} \rho_{j})(1 - \sum_{j=1}^{i} \rho_{j})}, \quad R_{s} = \frac{1}{2} \sum_{i=1}^{K} \lambda_{i} E[X_{i}^{2}]$$

 $T_i = W_i + E[X_i]$

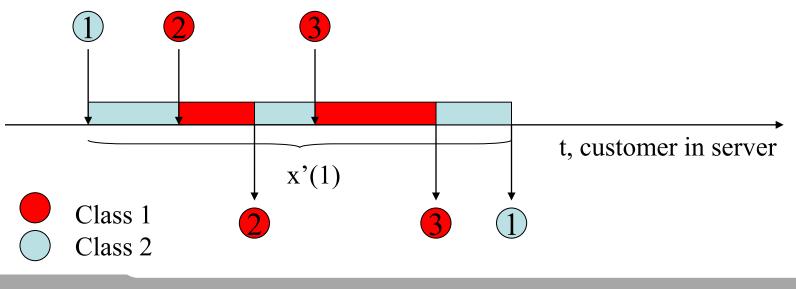
• Average waiting time:

$$W = \sum p_i W_i = \sum \frac{\lambda_i}{\lambda} W_i$$

- Comments:
 - W_i depends on W_i even if i<j (through the residual service time)
 - Mean waiting time W can be decreased if shorter service gets priority
 - in multiclass systems average perf. measures are dependent on the service policy

M/G/1 with preemptive resume priority

- Service is interrupted if higher priority customer arrives
 - later the service continues from the point of interruption
- Derive mean performance parameters
- Now: lower class customer is invisible for higher class customers!
- Definition of service time of low priority customers (x'):
 - From the time of first entering the server until competition.



M/G/1 with preemptive resume priority

- Waiting time for a customer of priority *i*
 - = Time from arrival to the first service attempt = residual service time, R_{s,i} (now priority dependent) + service time of customers already waiting in queue *i* + service time of customers already waiting in queues *j*<*i* (higher priority) + service time of customers arriving to queues *j*<*i* while "our" customer is waiting

$$R_{s,i} = \frac{1}{2} \sum_{j=1}^{i} \lambda_j E[X_j^2]$$

$$W_{i} = \frac{R_{s,i}}{(1 - \sum_{j=1}^{i-1} \rho_{j})(1 - \sum_{j=1}^{i} \rho_{j})}$$

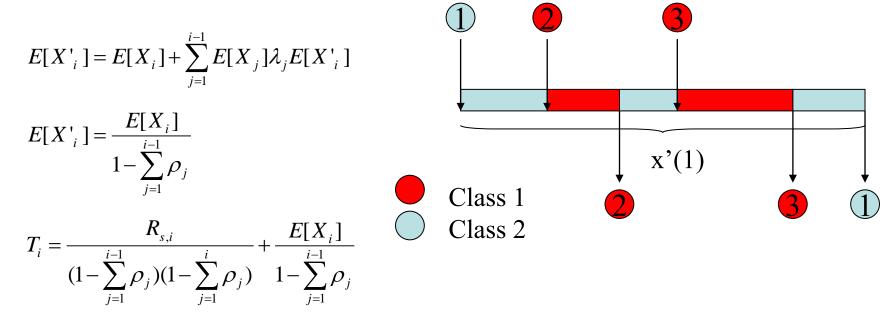
Recall: non-preemptive case:

$$R_{s} = \frac{1}{2} \sum_{i=1}^{K} \lambda_{i} E[X_{i}^{2}]$$

- E.g., highest priority (class 1) customer?
- Comment: now the high priority customers do not "see" the lower priority ones!

M/G/1 with preemptive resume priority

- Mean system time (T_i)?
 - Waiting time + service time including interruptions by arriving high priority customers



- E.g., average service time for class 1 and for class 2 customer?

M/G/1 with vacation and with priorities

- Requirements for the exam:
- Derive and use P-K mean value formulas
- Understand the concept of remaining vacation time
- Understand the concept of remaining service time in priority systems
- Calculate expected remaining vacation and service times with different conditions (for all customers, for customers finding the system empty/busy)
- Understand the concept of service time in the preemptive priority system, calculate it for specific cases
- Exam: formula sheet is available.