

# IK1611, Spring term 2013

## Dimensioning of Communication Systems

<https://www.kth.se/social/course/IK1611/page/ik1611-dimensioning-of-communi-3/>



## *Project Work*

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# Outline

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- Project description
  - Background
  - Log files
  - Considered queuing models
- What to do in the project
  - Brief explanations and hints for all the questions
  - ABC of using Matlab
- Requirements
  - Report
  - Deadline

# Project background

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- A company founded by former KTH students has a website
  - To provide reviews of different commercial products over the Internet
  - Types of reviews: Everything! E.g. Cars, travel resorts, movies, music, games, etc.
  - Data provided through a website, which the users can visit for free
  - The main income is from the advertisement on this website

# Project background

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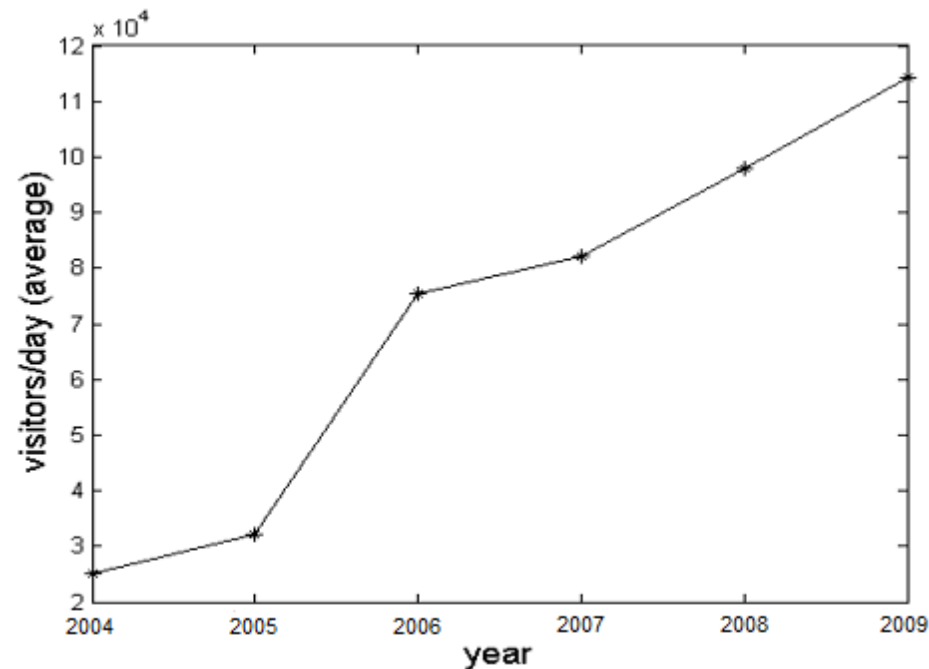


Figure 1: Growth of the Web site's number of visitors

- The average number of visitors per day is continuously growing, and has done so ever since the founding of the company

# Project background

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- Problem of the company
  - Customers experience long response times
- Now, you are the consultant, and your task is
  - Suggest two models (M/M/1 and IPP/M/1) for the web server
  - Find system's parameters, according to the model
  - Suggest what to do in order to lower the waiting times
  - Write a report with your suggestions
  - Present your work at a seminar

# Log files

*Example:*

1.23	3.44
1.33	3.47
3.50	0
1.55	3.80
1.76	4.12
4.13	0
2.05	4.30
2.47	4.50
3.03	4.82
3.47	5.23
3.82	5.72

- Each row: Data of each request arriving at the server
  - 1<sup>st</sup> column: arrival time of a request
  - 2<sup>nd</sup> column: departure time of a request
  - If the customer is rejected, the 2<sup>nd</sup> column of that request in the record is set to zero
  - Time unit: minutes

# Log files

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- Log files available to the consultants are corresponding to the record from different days
  - You can access the log files from the course home page
  - Provided log files can be grouped as  
 $d1=(v1,w1,v2)$ ,  $d2=(w2,v3,w3)$ ,  $d3=(v4,v5,v6)$ ,  $d4=(v7,v8,v9)$
  - Each group of log files represents a typical day, and each of them is equally probable
  - Each log file belonging to a group represents approximately 8 hours of the corresponding typical day
  - \*\*\*The files corresponding to  $d4$  are cut to maintain reasonable size\*\*\*

# Log files

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- "*cpu\_load*": illustrate the approximate working rate of the system
  - Contains CPU loads for a number of different arrival rates



# Queuing models – M/M/1

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- Well-known M/M/1 queuing system with *a limited number of queuing places*
  - Since customers are rejected, it is not a good idea to use a model with an infinite queue

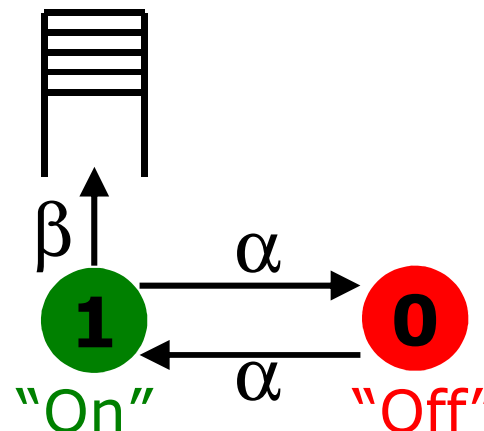
# Queuing models – M/M/1

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- For this queuing model, three parameters have to be found
  - The arrival rate ( $\lambda$ )
  - The service rate ( $\mu$ )
  - The number of places in the system ( $L$ )  
    → *in the server and in the queue*

# Queuing models – IPP/M/1

- IPP/M/1 queuing system with a limited number of queuing places
  - Still an exponential service time
  - But the arrival process is called Interrupted Poisson Process
    1. When the process is in state '1', it sends requests with intensity  $\beta$  to the queue
    2. When the process is in state '0', no request is sent



# Queuing models – IPP/M/1

- For the complete IPP/M/1 model, there are four parameters

- The arrival rate when the arrival process is in state '1' ( $\beta$ )
- The rate by which the arrival process changes states ( $\alpha$ )

**IPP**

- The service rate ( $\mu$ )
- The number of places in the system ( $L$ )

*Same as  
for  
M/M/1  
model*

# Queuing models – IPP/M/1

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- Times between arrivals in an IPP process have the following Laplace transform

$$B^*(s) = \frac{\beta(s + \alpha)}{s^2 + (\beta + 2\alpha)s + \beta\alpha}$$

$$E[x] = -B^{*'}(s) |_{s=0};$$

$$E[x^2] = B^{*''}(s) |_{s=0};$$

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# Brief explanations and hints

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- 1) Estimate the parameters  $\lambda$  and  $\lambda_{eff}$  for M/M/1 model
  - Hint: count the number of requests in a certain period
- 2) Estimate the parameter  $L$ 
  - \*\*\**Observe that is  $L$  the same for both models*
  - Hint: find the moment that a request is rejected and count the number of requests at that moment

# Brief explanations and hints

*Example:*

1.23	3.44
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- **3.50** is the moment that a request is rejected
  - i.e. at the moment the queue in the system is full
- The requests in **red** are in the system at **3.50**
  - These requests arrive at the system *before* **3.50** and leave the system *after* **3.50**
  - Therefore,  **$L = 6$**  in this case



# Brief explanations and hints

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## 3) Estimate the parameter $\mu$

- Hint: estimate the load of the server and then use *Little's theorem*, which gives

$$\rho = \lambda_{eff} / \mu$$

(Provided "cpu\_load" file contains CPU loads for a number of different arrival rates)

# Brief explanations and hints

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- 4) Determine the parameters  $\alpha$  and  $\beta$  for an IPP process
- Hint: we have two parameters, they can be estimated if we have two independent equations. Use the Laplace transform for the inter-arrival times in an IPP process.

# Brief explanations and hints

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- One formula for the mean of the inter-arrival times

$$E(X) = \frac{1}{n} \sum_{i=1}^n x_i$$

- And the other formula for the second moment of the inter-arrival times

$$E(X^2) = \frac{1}{n} \sum_{i=1}^n x_i^2$$

- Then use Matlab to estimate the mean and the second moment of the inter-arrival times from the log files

$$B^*(s) = \frac{\beta(s + \alpha)}{s^2 + (\beta + 2\alpha)s + \beta\alpha}$$

$$E[x] = -B^{*'}(s)|_{s=0};$$

$$E[x^2] = B^{*''}(s)|_{s=0};$$

# Brief explanations and hints

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- 5) Calculate the mean number of customers in M/M/1 model with  $L$  places in the system
- Hint: see M/M/1/L-system in lecture notes

# Brief explanations and hints

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- 6) Calculate the mean number of customers in IPP/M/1 model with  $L$  places in the system
- Hint: it is very difficult to analytically calculate the mean number of customers for IPP/M/1 model. Modify provided simulation in Matlab (*available on the course website*) so that the arrival process is an IPP process and the number of places in the system is  $L$ . Simulate the system and find the mean number of customers.

# Brief explanations and hints

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- 7) Which model is best? Why? Explain what you mean by 'best'. Would your conclusion change if you change what you mean by best?
- Hint: Compare the results in questions 1-6
- 8) Suggest a practical way of decreasing the mean response time for a request. Make your solution scalable. You should account for 20% increase of the traffic load each year.

# ABC of using Matlab

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## □ Recommended books

- Getting started with Matlab7  
*a quick introduction for scientists and engineers*
- Introduction to Matlab6 (or 7)  
*Delores M. Etter and David C. Kuncicky with Doug Hull*

➡ *From KTH library*

# ABC of using Matlab

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## □ Load \*.mat

- filename='...\v1.mat'; %file path
- load(filename);
- v1\_size=size(v1);

## □ Draw figures

- plot(...), rid(...), legend(...)



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# Report

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- All calculations, all results, and all Matlab programs shall be in the report
  - Explain how you have solved the problems you encounter
  - Put the Matlab program in an appendix
  - Be brief, but do not leave out any important information
  - Your report should not be longer than 4 pages (excluding appendix)
  - The deposition of your report must follow the eight points above, one section for each point

# Deadline

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## □ Time schedule

- The part with M/M/1 solutions (questions 1-3):  
***By 18<sup>th</sup> February***
- Final report addressing questions 1-3, 5 and 8:  
***By 4<sup>th</sup> March***
- Oral presentation of the results: ***15<sup>th</sup> March 1-3pm***
- Feedback on your final report will be sent out:  
***8<sup>th</sup> March***
- If your report has not passed, you have one more chance to complete it. The completed report shall be handed in not later than ***15<sup>th</sup> March***

# The project group will pass the project

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with **grade D and E** (passed) if

- the part with M/M/1 solution is handed in by the due time,
- the final report will be handed in by the due time,
- the group will give an oral presentation of the results.

with **grade C** (good) and **B** (very good) if

- all requirements for the grade D are fulfilled,
- the final report includes the analysis for IPP/M/1 model,
- the report is good written and gives good and realistic recommendations for the company.

with **grade A** (excellent) if

- all requirements for the grade B are fulfilled,
- the proposed solution for the company is the **best solution**.

# Thank you and Good luck 😊

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