



HM2005 The Organisation and the Management System 7,5 hp

The Organisation and the Management System

När kurs inte längre ges har student möjlighet att examineras under ytterligare två läsår.

Fastställande

Kursplan för HM2005 gäller från och med HT10

Betygsskala

A, B, C, D, E, FX, F

Utbildningsnivå

Avancerad nivå

Huvudområden

Särskild behörighet

Since this is a spring semester (semester 2) study course in the degree of master programme TPLVM one needs to have at least 10 ECTS credits from the autumn semester (semester 1) study courses in order to be registered and thus start the course.

To take it as a single course one needs to be eligible to the program and not admitted to the programme.

Undervisningsspråk

Undervisningsspråk anges i kurstillfällesinformationen i kurs- och programkatalogen.

Lärandemål

After finishing the study course the participant shall be able to:

- Define the strategy of an organisation
- Make a communication map of the main processes
- Define the connection between an organisation's strategy and the management system
- Perform a strategy deployment as a basis for the management systems and the processes
- Create the processes of an organisation as part of the management system
- Make implementation plans for processes and management systems
- Create a follow-up system based on measurements to control the management system and the processes
- Using visualising methods for feed back to personnel
- Managing a continual improvement system

Kursinnehåll

Analysis of what is strategy and how is it linked to the decisions and performance of an organisation. Deployment of policies and strategies are connected to the performance of an organisation. Finding the communication pattern in an organisation and using that to define the necessary processes. The obstacles and the effect of company culture on the implementation is discussed and analysed. Also discuss how to measure and visualise the progress and results of an organisation and use those measurements for controlling the performance and to be used for continual improvements.

Kurslitteratur

Compendium and handouts

Examination

- SEM1 - Seminar, 4,5 hp, betygsskala: P, F
- TEN1 - Examination, 3,0 hp, betygsskala: A, B, C, D, E, FX, F

Examinator beslutar, baserat på rekommendation från KTH:s handläggare av stöd till studenter med funktionsnedsättning, om eventuell anpassad examination för studenter med dokumenterad, varaktig funktionsnedsättning.

Examinator får medge annan examinationsform vid omexamination av enstaka studenter.

SEM1 – Seminar, 4,5 ECTS credits Grades P, F

TEN1 – Written examination, 3,0 ECTS credit Grades A – E, Fx, F

Övriga krav för slutbetyg

Group tasks to be submitted during the course

Seminar as a group task solving a problem in a company (live or pedagogical case) 4,5 cr.

Written examination 3 cr.

Marks:

A-F according to KTH standard

Etiskt förhållningssätt

- Vid grupparbete har alla i gruppen ansvar för gruppens arbete.
- Vid examination ska varje student ärligt redovisa hjälp som erhållits och källor som använts.
- Vid muntlig examination ska varje student kunna redogöra för hela uppgiften och hela lösningen.