



# HN202U Operational Development and Customer Dialogue in Occupational Health 4.5 credits

Verksamhetsutveckling och kunddialog inom företagshälsovården

This is a translation of the Swedish, legally binding, course syllabus.

If the course is discontinued, students may request to be examined during the following two academic years

## Establishment

Course syllabus for HN202U valid from Autumn 2013

## Grading scale

P, F

## Education cycle

Second cycle

## Main field of study

Technology and Health

## Specific prerequisites

## Language of instruction

The language of instruction is specified in the course offering information in the course catalogue.

## Intended learning outcomes

## Course contents

## Course literature

Framgångsrik företagshälsovård - möjligheter och metoder. SOU 2011:63

Ahrnell, B.-M. och R. Edman, Att sälja och ta betalt för kunskap. 2002, Malmö: Liber ekonomi.

Dessutom tillkommer utdelat material.

## Examination

- INL1 - Assignments, 4.5 credits, grading scale: P, F

Based on recommendation from KTH's coordinator for disabilities, the examiner will decide how to adapt an examination for students with documented disability.

The examiner may apply another examination format when re-examining individual students.

## Ethical approach

- All members of a group are responsible for the group's work.
- In any assessment, every student shall honestly disclose any help received and sources used.
- In an oral assessment, every student shall be able to present and answer questions about the entire assignment and solution.