



LS1563 Professional Communication 4.0 credits

Professionell kommunikation

This is a translation of the Swedish, legally binding, course syllabus.

If the course is discontinued, students may request to be examined during the following two academic years

Establishment

On 15/10/2021, the Dean of the ITM School has decided to establish this official course syllabus to apply from autumn term 2022 (registration number M-2021-1864).

Grading scale

A, B, C, D, E, FX, F

Education cycle

First cycle

Main field of study

Specific prerequisites

General admission requirements.

Language of instruction

The language of instruction is specified in the course offering information in the course catalogue.

Intended learning outcomes

The aim of the course is to develop the student's language proficiencies and global competence for efficient work-related communication.

After passing the course, the student should be able to:

1. Participate actively in conversations, meetings and negotiations in manufacturing industry and in multidisciplinary and culturally heterogeneous groups and adapt his communication to different production engineering target groups (operators, engineers, experts, etc)
2. Explain and argue for a position in discussions concerning production engineering that includes both technical and economic balances
3. identify differences in linguistic style between everyday and work-related communication, and adapt his/her oral and written communication according to the target group
4. Write letters, manuals and other documents that are used in industrial technology and production maintenance, and adapt his written communication to different target groups in manufacturing industry (operators, engineers, experts, etc)

Course contents

- Oral presentations.
- Discussions and listening comprehension exercises of authentic material related to industrial technology and production maintenance to increase the student's understanding of current issues in that field (e.g. research ethics, sustainable development, technological breakthroughs).
- Reading and text production with the aim to develop genre awareness and linguistic register.
- Exercises in nuanced language usage (the relationship between different stylistic levels, technical language and standard language).

Examination

- LEXA - Continuous assessment, 4.0 credits, grading scale: A, B, C, D, E, FX, F

Based on recommendation from KTH's coordinator for disabilities, the examiner will decide how to adapt an examination for students with documented disability.

The examiner may apply another examination format when re-examining individual students.

Ethical approach

- All members of a group are responsible for the group's work.

- In any assessment, every student shall honestly disclose any help received and sources used.
- In an oral assessment, every student shall be able to present and answer questions about the entire assignment and solution.